



Annual Report 2022

UTAH DEPARTMENT OF WORKFORCE SERVICES



MISSION

We strengthen Utah's communities by connecting the workforce to new opportunities and providing services to individuals and families in need.

jobs.utah.gov

CONTENTS

| | |
|---|----|
| LETTER FROM THE EXECUTIVE DIRECTOR | 3 |
| MISSION AND CORNERSTONES | 4 |
| WORKFORCE SERVICES OFFICE LOCATIONS | 5 |
| DEPARTMENT OF WORKFORCE SERVICES EXECUTIVE DIRECTOR'S OFFICE | 6 |
| ORGANIZATION CHART | 7 |
| DEPARTMENT OF WORKFORCE SERVICES DIVISIONS | |
| • Eligibility Services | 8 |
| • Housing Community and Development | 9 |
| • Office of Child Care..... | 10 |
| • Office of Homeless Services | 12 |
| • Refugee Services Office..... | 14 |
| • Unemployment Insurance..... | 15 |
| • Utah State Office of Rehabilitation..... | 17 |
| • Workforce Development | 21 |
| • Workforce Research and Analysis..... | 23 |
| DEPARTMENT OF WORKFORCE SERVICES PROGRAMS | |
| • Apprenticeships | 24 |
| • Child Care Quality Program | 25 |
| • Child Care Subsidy Program | 26 |
| • Community Services Block Grants | 27 |
| • General Assistance | 28 |
| • Homeless Shelter Cities Mitigation Restricted Account | 29 |
| • Housing..... | 30 |
| • Medical (Medicaid, CHIP and UPP) | 31 |
| • Pamela Atkinson Homeless Trust Fund | 31 |
| • Supplemental Nutrition Assistance Program | 32 |
| • Temporary Assistance to Needy Families..... | 34 |
| • Throughput Infrastructure Fund..... | 35 |
| • Veteran Employment Program..... | 35 |
| • Wagner-Peyser | 37 |
| • Workforce Innovation and Opportunity Act — Adult and Dislocated Worker Programs | 37 |
| • Workforce Innovation and Opportunity Act — Youth Program..... | 38 |
| DEPARTMENT OF WORKFORCE SERVICES BUDGET DATA STATE FISCAL YEAR 2022 | 40 |
| BOARDS AND COMMISSIONS | |
| • Commission on Housing Affordability | 42 |
| • Community Development Block Grant Policy Board..... | 43 |
| • Governor's Committee on Employment of People with Disabilities | 44 |
| • Governor's Early Childhood Commission..... | 45 |
| • Navajo Revitalization Fund Board | 46 |
| • Olene Walker Housing Loan Fund Board..... | 47 |
| • Permanent Community Impact Fund Board..... | 48 |
| • Refugee Services Board of Advisors | 49 |
| • State Workforce Development Board | 50 |
| • Uintah Basin Revitalization Fund Board..... | 51 |
| APPENDICES | |
| • Appendix A: Office of Child Care: Pandemic Funding Spending FY22 Report..... | 52 |
| • Appendix B: SFY 2022 Office of Homeless Services Allocation Plan..... | 59 |
| • Appendix C: Unemployment Compensation Fund Net Position | 60 |

DEAR LEGISLATORS AND PARTNERS:

In 2022, we celebrated the 25th anniversary of the department. Since 1997, we have continued to fulfill the original goals of the department's formation - to connect Utahns in need with new opportunities and provide the best service possible. Each day we build on our four cornerstones of Employee Success, Customer Experience, Community Connection and Operational Excellence.

The last several years have been historic, in more ways than one. Workforce Services implemented many new pandemic emergency programs, several of which continue today, including Medicaid continuous coverage, maximum allotment of SNAP benefits, distribution of child care grants and Emergency Rental Assistance.

We also saw an unprecedented influx of refugees to the state, as more than 900 Afghans resettled in Utah. With the partnership of our Refugee Services Office, resettlement agencies and community organizations, Afghan individuals and families are now in long-term housing, learning English and progressing in work and education. We have also been coordinating with federal and local partners to prepare for the arrival of Ukrainians fleeing war.

Utah has been experiencing a healthy recovery from the pandemic, and the unemployment rate hit a record low of 1.9% in April 2022. Today, job growth remains strong and unemployment remains low. Employers are competing for talent, raising wages and offering additional benefits to attract workers. The state still faces a labor shortage, and we are encouraging anyone who has been sitting on the sidelines to rejoin the workforce. Our virtual job fairs attract about 100 employers and several hundred job seekers. We also encourage both employers and job seekers to learn about the possibilities of apprenticeships at the new apprenticeship.utah.gov website.

Even closer to home is our own workforce within the department. Employee Success is our first department cornerstone, and we are striving to make the department a great place to work for great employees. We have expanded telework and rural hiring. We launched a new in-person and virtual leadership workshop series and are enhancing other coaching and learning opportunities. I regularly meet with staff around the state to listen to their input and thank them for their incredible efforts in the critical work they do for our state.

And all of that barely scratches the surface of what our department accomplished over the past year! The following report details the work of the divisions and programs within the department during state fiscal year 2022, as well as the boards and commissions that we support. If you have any questions, please contact our office at 801-526-9207. Our executive administrator will put you in contact with us as soon as possible.

Thank you for your support and the opportunity to serve the state of Utah.



Casey Cameron
Executive Director

Equal Opportunity Employer/Program

Auxiliary aids (accommodations) and services are available upon request to individuals with disabilities by calling 801-526-9240. Individuals with speech or hearing impairments may call the Relay Utah by dialing 711. Spanish Relay Utah: 1-888-346-3162.

MISSION AND CORNERSTONES



CORNERSTONES

Employee Success

We promote a culture that fosters professional and personal fulfillment for our employees.



Customer Experience

We provide our customers with accessible, respectful and responsive service.



Community Connection

We engage with our partners to support opportunities for communities to prosper.



Operational Excellence

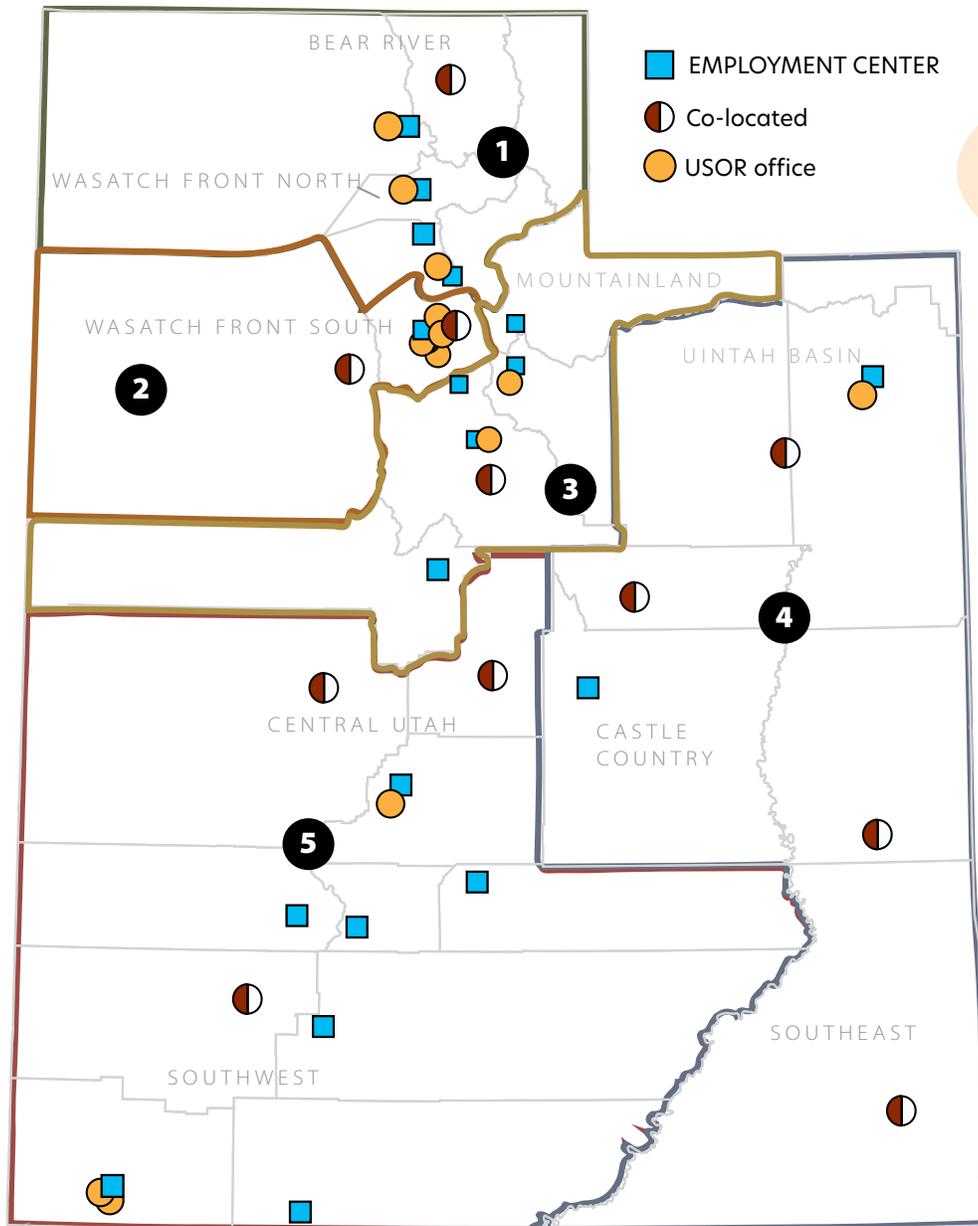
We deliver quality public service by implementing efficient solutions that are reliable and accurate.



DEPARTMENT OF WORKFORCE SERVICES MISSION

We strengthen Utah's communities by connecting the workforce to new opportunities and providing services to individuals and families in need.

WORKFORCE SERVICES OFFICE LOCATIONS



For employment center and USOR office location details, visit jobs.utah.gov

1. BEAR RIVER/WASATCH FRONT NORTH

EMPLOYMENT CENTERS:

- Brigham City
- Clearfield
- Logan
- Ogden
- So. Davis (Woods Cross)

USOR OFFICES:

- Brigham City
- Davis (Centerville)
- Logan
- Ogden

2. WASATCH FRONT SO.

EMPLOYMENT CENTERS:

- Metro (Salt Lake City)
- So. County (Taylorsville)
- Tooele

USOR OFFICES:

- Salt Lake City
- Salt Lake DSBVI
- South Valley (So. Jordan)
- Taylorsville DSDHH
- Tooele
- Valley West (Taylorsville)

3. MOUNTAINLAND

EMPLOYMENT CENTERS:

- Heber
- Lehi
- Nephi
- Park City
- Provo
- Spanish Fork

USOR OFFICES:

- Heber
- Provo
- Spanish Fork

4. UINTAH BASIN/CASTLE COUNTRY/SOUTHEAST

EMPLOYMENT CENTERS:

- Blanding
- Castle Dale
- Moab
- Price
- Roosevelt
- Vernal

USOR OFFICES:

- Blanding
- Moab
- Price
- Roosevelt
- Vernal

5. CENTRAL UTAH/SOUTHWEST

EMPLOYMENT CENTERS:

- Beaver
- Cedar City
- Delta
- Junction
- Kanab
- Loa
- Manti
- Panguitch
- Richfield
- St. George

USOR OFFICES:

- Cedar City
- Delta
- Manti
- Richfield
- St. George
- St. George DSDHH

DEPARTMENT OF WORKFORCE SERVICES

EXECUTIVE DIRECTOR'S OFFICE

CASEY CAMERON, EXECUTIVE DIRECTOR



Casey Cameron was appointed as the executive director of the Utah Department of Workforce Services by Gov. Spencer J. Cox in 2021, after serving as a deputy director since 2012. In addition to leading the department through the pandemic, she has been instrumental in several significant departmental changes over the years, such as helping to form the Eligibility Services and Workforce Development divisions. Casey has worked for the state of Utah for 23 years. She currently serves

as the commissioner of the Unified Economic Opportunity Commission, chair of the Refugee Advisory Board and co-chair of the Governor's Early Childhood Commission. Casey is a recipient of the 2018 Governor's award for leadership, as well as the Governor's award in the area of innovation and efficiency in 2010. She is a graduate of the University of Utah with a bachelor's degree in social and behavioral health.



GREG PARAS, DEPUTY DIRECTOR

Greg Paras serves as a deputy director for the Department of Workforce Services. Throughout more than 20 years with the department, Greg has held positions ranging from a frontline staff member through various leadership roles. Greg is currently the deputy director overseeing Workforce Development (including activities

within more than 30 employment centers around the state, apprenticeships and veteran services), Workforce Research and Analysis, Administrative Support (including finance, facilities, contracts and information security), Technology Services and the Utah State Office of Rehabilitation.

NATE MCDONALD, DEPUTY DIRECTOR



Nate McDonald is a deputy director for the Department of Workforce Services. He previously served as the assistant deputy and communication director, where he oversaw communications, employer initiatives and the veterans employment team. Prior to joining Workforce Services, he was the associate communication director for

the Utah Governor's Office. Nate is currently the deputy director overseeing Housing and Community Development, Communication, Child Care, Homeless Services and Refugee Services.

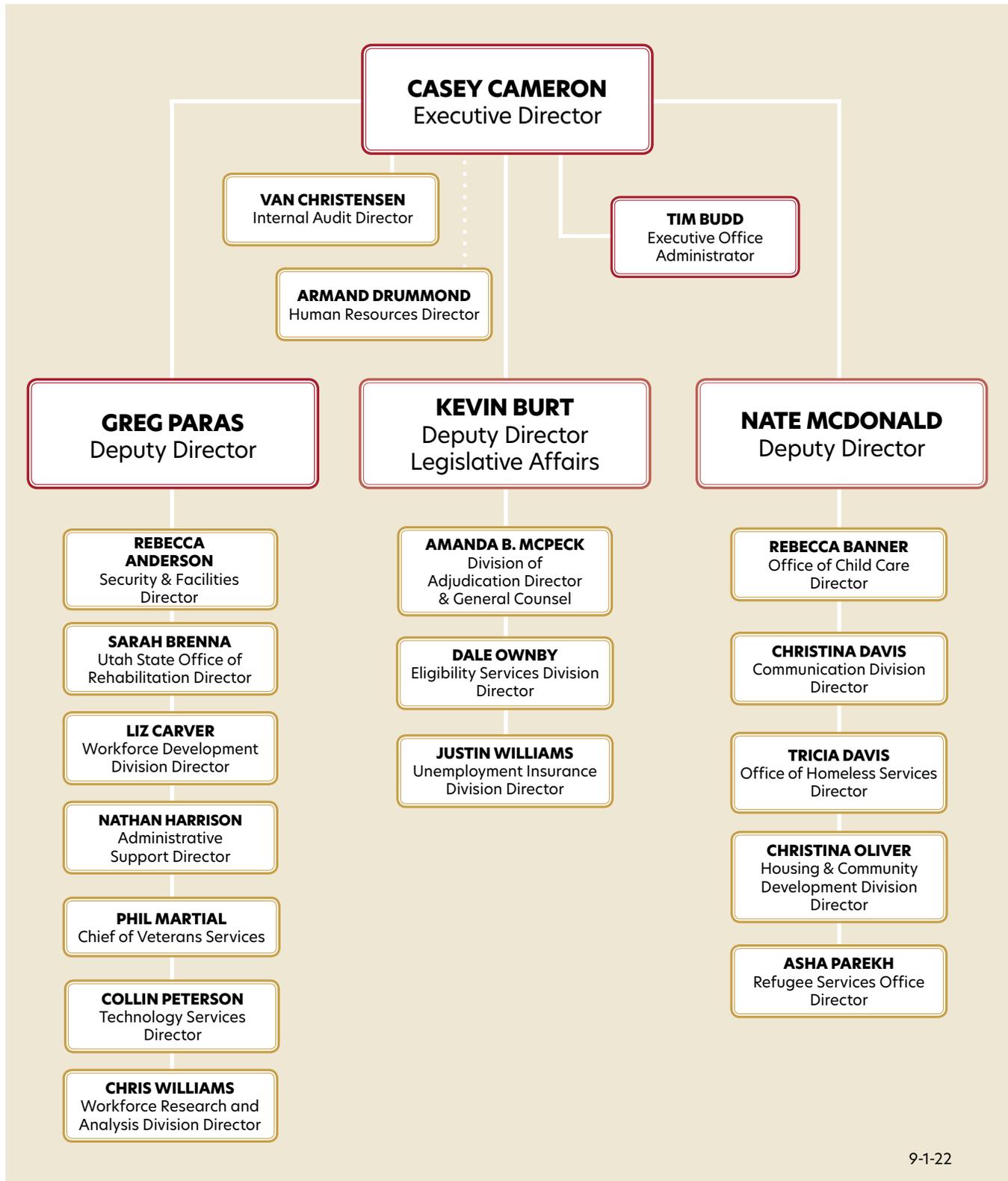


KEVIN BURT, DEPUTY DIRECTOR

Kevin Burt serves as a deputy director for the Department of Workforce Services. He has been with the department for 20 years, starting as an employment counselor in the Workforce Development Division, and then moving to the

Eligibility Services Division, where he was an assistant director. Most recently, Kevin served as the division director for Unemployment Insurance. He currently oversees Eligibility Services, Unemployment Insurance, Adjudication and Legislative Affairs.

DEPARTMENT OF WORKFORCE SERVICES
ORGANIZATION CHART



DIVISION HIGHLIGHTS

ELIGIBILITY SERVICES

The Eligibility Services Division (ESD) is the largest division in Workforce Services and administers temporary supportive services for thousands of Utah families and individuals. The division helps people address basic needs as they work towards gainful employment and self-sufficiency. Customers can access their benefit information at any of the statewide employment centers by calling the eligibility services center or using the myCase option online.

GOAL

To determine eligibility and issue accurate benefits in a timely fashion while constantly improving through innovation.

DATA

| Average Monthly Decisions | |
|---------------------------|---------------------------|
| State Fiscal Year | Average Monthly Decisions |
| 2021 | 155,968 |
| 2022 | 188,785 |
| PRT Edit Accuracy | |
| State Fiscal Year | Rate |
| 2021 | 95.03% |
| 2022 | 95.37% |
| Timeliness (All Programs) | |
| State Fiscal Year | Rate |
| 2021 | 93.73% |
| 2022 | 93.74% |
| Total Unique Households | |
| State Fiscal Year | # of Households |
| 2021 | 258,054 |
| 2022 | 292,863 |
| Total Unique Individuals | |
| State Fiscal Year | # of Individuals |
| 2021 | 499,433 |
| 2022 | 551,369 |
| Total Applications | |
| State Fiscal Year | # of Applications |
| 2021 | 348,064 |
| 2022 | 347,077 |

ACHIEVEMENTS

ESD successfully delivered timely customer assistance while shouldering an unprecedented workload due to the COVID-19 pandemic. Additionally, several new pandemic-related initiatives were implemented, including keeping Medicaid cases open, issuing millions of dollars in SNAP emergency allotments and issuing Pandemic-Electronic Benefit Transfer (P-EBT) for children affected by COVID-related school closures and hybrid school schedules.

At the beginning of the pandemic, most ESD staff were sent to a telework environment. This is an effective work model. Currently, 83% of ESD employees are teleworking full-time.

CHALLENGES

The COVID-19 pandemic has brought multiple challenges, including transitioning more staff to a telework environment to ensure the ability to work safely. This required testing several communication and technology channels while temporary policies were developed to accommodate this new work setting.

Additional challenges during the pandemic came from the need to quickly make systemic and policy changes to properly implement federal changes to the programs administered by ESD. These federal changes included maximum allotment for all SNAP recipients, work on the P-EBT assistance to children who receive free or reduced-price school meals and ensuring all Medicaid cases remained open so individuals can continue to receive needed medical assistance.



DALE OWNBY

For additional information visit jobs.utah.gov or contact Dale Ownby, division director, at downby@utah.gov.



**WORKFORCE
SERVICES
ELIGIBILITY**



**FULL-TIME
EMPLOYEES: 815**

DIVISION HIGHLIGHTS

HOUSING AND COMMUNITY DEVELOPMENT

The Housing and Community Development Division serves communities statewide to build local capacity, fund services, infrastructure and leverage resources for critical community programs. Key programs within the division include:

- Community Development Block Grant
- Community Development Specialists
- Community Services Block Grant
- Home Energy Assistance Target (HEAT) Program
- Utah Navajo Revitalization Fund
- Olene Walker Housing Loan Fund
- Permanent Community Impact Fund
- Private Activity Bonds
- Uintah Basin Revitalization Funds
- Utah State Small Business Credit Initiative
- Weatherization Assistance Program
- Moderate Income Housing Database

GOAL

To assist communities and their economies by supporting local infrastructure projects, affordable housing development and the provision of basic community services.

DATA

- Olene Walker Housing Loan Fund assets increased by \$15.2 million, an increase of 8.91%.
- The latest housing data for the state of Utah was created by the Kem C. Gardner Policy Institute in the [State of the State Housing Market](#). In the 2022 General Session, [H.B. 462](#) was passed and allocated funds to the division to develop a new statewide database of moderate income housing units.

ACHIEVEMENTS

The Housing and Community Development Division implemented a Rental Assistance Program with funds from the Coronavirus Aid, Relief and Economic Security (CARES) Act. From March 2021 to August 2022, \$212 million was distributed to households to help with housing stability in the state of Utah.

ARPA also funded an expansion of the Utah Food Bank's facility in Salt Lake as well as the creation of new emergency food resources in San Juan County. ARPA is funding construction of a new food distribution center and pantry in Blanding, as well as satellite pantries in Montezuma Creek and Monument Valley. The new network of pantries will

significantly increase food access to a region of the state that faces significant food insecurity.

The Low Income Home Energy Assistance Program (HEAT Program) and the Community Development Block Grant Program (CDBG) also received CARES Act funding, providing tens of thousands in assistance through their respective programs.

CHALLENGES

The Housing and Community Development Division continues to implement programs, adjust policies and telework in response to changing conditions due to COVID-19. Several programs received additional funding from the CARES ACT and America Rescue Plan Act with unknown long-term effects, the programs that are administered need to be nimble in order to respond quickly to the changing needs of the pandemic recovery.

In addition to responding to COVID-19, a lack of affordable housing continues to be a challenge throughout the state. There is a shortage of affordable units, especially for households that earn 0-30% of the area median income. Access to affordable housing is a key component in reducing homelessness, supporting economic development and stabilizing low income households and communities throughout the state.



CHRISTINA OLIVER

For additional information visit jobs.utah.gov/housing or contact Christina Oliver, division director, atcoliver@utah.gov.



WORKFORCE SERVICES
HOUSING & COMMUNITY DEVELOPMENT



FULL-TIME EMPLOYEES: 76

DIVISION HIGHLIGHTS

THE OFFICE OF CHILD CARE

The Office of Child Care (OCC) provides resources to promote high-quality child care and out-of-school time care that is accessible and affordable for Utah families, with particular focus on low-income, working families. This includes assisting child care providers in establishing programs to care for children in safe, nurturing and developmentally appropriate settings. OCC operates a website designed to provide information on licensed child care providers and to educate parents on the importance of quality, empowering them to make informed decisions when selecting a child care provider. The office also supports the child care workforce with professional development opportunities and assistance.

GOAL

The Office of Child Care ensures that low-income Utah families have access to affordable, high-quality care for their children.

DATA

| Child Care Average Monthly Caseload | |
|---|----------------------------|
| State Fiscal Year | Average Monthly Households |
| 2020 | 6,569 |
| 2021 | 6,338 |
| 2022 | 6,822 |
| Child Care Cases Determined Eligible Within 30 Days | |
| State Fiscal Year | CC Timeliness Rate |
| 2020 | 94% |
| 2021 | 95% |
| 2022 | 95% |

| # of Licensed Providers Receiving State Subsidy | |
|---|-------------------------|
| State Fiscal Year | # of Licensed Providers |
| 2020 | 1,220 |
| 2021 | 1,093 |
| 2022 | 1,130 |

ACHIEVEMENTS

Funded by the American Rescue Plan Act, the Child Care Stabilization Grant (CCSG) was launched in December 2021 to stabilize the child care sector and support the needs of children, parents and the child care workforce. Eligible programs receive a monthly Stabilization Grant that can be applied to operational costs to maintain child care services, such as personnel, rent, utilities and mental health services. As of June 30, 2022, 927 child care programs in Utah were approved for a Stabilization Grant with a total payout of \$75,638,907. A complete list of programs, supports and initiatives in the continued recovery from the COVID-19 pandemic can be found in Appendix S.



DIVISION HIGHLIGHTS

OCC's efforts to stabilize the child care industry included strategies to expand and strengthen professional development of the workforce, including 588 low-cost courses offered for continuing education through partner agencies with over 5,000 attendees. Scholarship assistance has been another key priority to support the workforce with OCC offering 1,092 full scholarships for annual subscriptions to an online, professional development platform to obtain training for credentials and continuing education; 195 full scholarships for the costs to receive or renew the nationally-recognized Child Development Associate (CDA) credential; and 111 scholarships for early childhood college courses and related degrees through multiple partner agency programs.

A redesigned multi-year out-of-school time grant was implemented with an opportunity for additional funding available to programs focused on expanding high quality programming built upon the existing quality framework. Grantees were funded in one of three tracks: Standard — seven programs; Quality — 36 programs; and High Quality — 50 programs; totaling \$7 million. Programs selected from key focus areas such as social and emotional learning, S.T.E.M., community service, family engagement, staff-focused training, and organizational capacity building, which have been shown to advance and maintain quality experiences for children and youth.

CHALLENGE

As pandemic recovery funds near their expiration in a couple of years, there are unknowns about the impact on the child care industry, which has been boosted by an infusion of funds. With additional resources since 2020, child care providers have been able to maintain operations, stabilize their program, increase wages and offer benefits to their workforce. OCC is engaged in discussions with a variety of stakeholders to assess current and future needs of the industry. Considerations include whether providers can sustain increased wages to be competitive in the labor market and how parents may absorb increased costs.



**WORKFORCE
SERVICES**
CHILD CARE



REBECCA BANNER

For additional information visit careaboutchildcare.utah.gov or contact Rebecca Banner, division director, at rbanner@utah.gov.



**FULL-TIME
EMPLOYEES: 41**

DIVISION HIGHLIGHTS

OFFICE OF HOMELESS SERVICES

The Utah Office of Homeless Services (OHS) is under the direction of the State Homelessness Coordinator who is housed in the Governor's Office of Planning and Budget. OHS administers state and federal funding appropriated specifically for homelessness response. Federal funding is allocated to OHS from the U.S. Department of Housing and Urban Development (HUD). Homelessness funding administered by OHS supports public or private not-for-profit organizations, faith-based organizations, state departments and agencies, units of local governments and Indian tribal governments who provide support and services to people experiencing homelessness throughout the state. In addition to funding administration, OHS:

- Supports the Utah Homelessness Council
- Supports the Utah Homeless Network
- Develops and coordinates the state's response to homelessness through the [Utah Strategic Plan on Homelessness](#), with a new plan to be released by the end of the 2022 calendar year
- Administers the Utah Homeless Management Information System (UHMISS)
- Generates state and federal data reporting and releases the [Annual Report on Homelessness](#)
- Is the designated HUD Collaborative Applicant for the Balance of State Continuum of Care
- Organizes and executes training opportunities for homeless service providers including the Annual Homelessness Conference
- Provides technical assistance and program support to homeless services providers and to 13 Local Homeless Councils throughout the state

GOAL

The Office of Homeless Services strives to work together with communities throughout Utah to make homelessness in Utah rare, brief and non-recurring by providing funding and technical assistance to service providers and Local Homeless Councils.

DATA

The statewide [Annual Data Report on Homelessness](#) highlights are found in the following paragraphs.

Making Homelessness Rare — Federal Fiscal Year (FFY) 2021 goal to reduce the number of individuals experiencing homelessness:

- 7,712 Utahns experienced homelessness for the first time in FFY 2021, nearly 1,000 more than in FFY 2020.
- Following four years of decreasing numbers, this 14% increase from FFY 2020 marks the first time this measure has gone up in the last five years and aligns with national trends. From FFY 2017 to FFY 2020 Utah saw a reduction of individuals experiencing homelessness by 29%. Additional analysis is needed to understand the year-over-year increase; it is likely impacted by increased housing and rental costs and the lack of attainable and affordable housing.

Making Homelessness Brief — FFY 2021 goal to decrease stay in shelter to 61 days or less:

- In alignment with HUD high performing communities standards, Utah's goal is to have the average length of time people spend in emergency homeless shelters be fewer than 20 days or to reduce the average length of time by at least 10% from the preceding fiscal year.
- In FFY21, the length of stay in shelter was approximately 68 days, representing a less than one day increase from FFY20. This average is the result of increases in the number of both short- and long-term shelter stayers. FFY21 saw the percentage of those staying in shelters for 30 days or less increase to just over 53%, and the percentage of those staying for nine months or longer grew to nearly 6%. While the stabilization of this average is encouraging after larger increases in recent years, these trends reflect the difficulties faced in helping those who have been in shelter the longest locate and secure more stable housing.



DIVISION HIGHLIGHTS

Making Homelessness Non-Recurring — FFY 2021 goal of 94% of individuals in the homeless services system retain housing:

- In FFY21, 95.4% of individuals enrolled in permanent housing projects, other than rapid rehousing, either exited to or retained permanent housing. The state has seen a steady improvement in this measure since FFY17.

FFY 2021 goal to limit the number of people returning to homelessness to 26%:

- The rate at which individuals return to homelessness has decreased the last four years. The rate at which individuals return to homelessness within 24 months of leaving to permanent housing remained at 29% from FFY2020. While the system has limited ability to impact individuals after they leave the system, the number of people returning to homelessness highlights the need to ensure access to community resources beyond the homeless service system.

ACHIEVEMENTS

Successful implementation and coordination of changes were made to OHS through H.B. 440 in the 2022 general legislative session. In the 2021, H.B. 440347 was passed. This bill:

- Updated the composition of the Utah Homelessness Council
- Codified the Utah Homeless Network
- Significantly changed the Homeless Shelter Cities Mitigation Restricted Account funding distribution and added an additional \$5 million ongoing, and \$1 million one-time funding to the program
- Created winter overflow for emergency shelter planning requirements for counties of the first class. A plan is required to be submitted to OHS by Sep. 1 from the applicable county Council of Governments

In FY22 the State Homelessness Coordinator began leading the direction of OHS and focused on creating a new State Strategic Plan on Homelessness as well as coordinating funding. In addition, an advisory group was developed to focus on the strategic plan coordination and has met six times. The plan is set to be released by the end of this year.

The State Homeless Coordinating Committee was replaced with the Utah Homelessness Council (UHC). UHC convened nine times to coordinate funding decisions and award \$17,013,085.

In 2022 S.B. 238 allocated \$55 million in ARPA funding to address homelessness through development of deeply affordable housing (30% AMI or below). The RFGA for this funding was released by OHS in June.

CHALLENGES

In addition to continued coordination and response to COVID-19, a lack of affordable housing continues to be a challenge. Access to affordable housing is a key component in reducing homelessness. Recommendations are to further develop Local Homeless Councils and local elected leaders' involvement in coordination on homelessness. There is an increased focus on unsheltered homelessness and overflow for winter emergency shelter. Strategies are being coordinated with Local Homeless Councils and local governments.

Funding resources are limited for case management and wrap-around services to support individuals and families when they exit homelessness to housing. The UHC and Utah Homeless Network plan to discuss strategies to address limited funding resources.

OHS will hire three additional staff to focus on the development and support of the LHCs. See Appendix B for the Office of Homeless Services budget.



TRICIA DAVIS

For additional information visit jobs.utah.gov/homelessness or contact Tricia Davis, assistant division director, at tadavis@utah.gov or the State Homelessness Coordinator, Wayne Niederhauser at wniederhauser@utah.gov.



WAYNE NIEDERHAUSER



FULL-TIME
EMPLOYEES: 12



**WORKFORCE
SERVICES**
HOMELESS SERVICES

DIVISION HIGHLIGHTS

REFUGEE SERVICES OFFICE

The Refugee Services Office (RSO) improves the lives of nearly 65,000 refugees resettled in Utah communities. The office serves as the designated state agency to house the State Refugee Coordinator, and receive and direct money from the U.S. Office of Refugee Resettlement. Most of these funds are granted to community service providers and other agencies to deliver vital services for the successful integration of refugees in Utah. RSO is also home to a dedicated refugee employment team which administers the Family Employment Program and Refugee Cash Assistance program for Utah's newly arrived refugees. The team works in a collaborative environment to develop employment plans and offer job preparation services to refugee customers. Additionally, RSO assists in the support of Temporary Assistance for Needy Families-funded refugee programs, including case management, housing and other employment programs for Utah's refugees.

GOAL

To build a bridge to success for refugees in our community that focuses on family-sustaining employment to enable refugees to succeed in Utah for generations to come.

DATA

| Refugees Served | |  |
|-------------------|----------|---|
| State Fiscal Year | # Served | |
| 2021 | 9,565 | |
| 2022 | 10,527 | |

ACHIEVEMENTS

As of August 31, 2021, the U.S. quickly evacuated more than 65,000 Afghans from Afghanistan. This group includes individuals who worked alongside the U.S. and our allies as translators and interpreters as well as their family members. Utah was one of the first states to reach out to President Biden and offer support. As a result, between October 2021 and February 2022, we have resettled just over 900 Afghan arrivals, mostly humanitarian parolees who were allowed to enter the country because of their vulnerabilities. All of the Afghan arrivals are now in permanent housing and working to become established in the community.

In October, Gov. Cox announced the Afghan Community Fund, a public-private partnership to raise \$1 million dollars to support the needs of newly arriving Afghans to resettle in Utah. The funds were used to bridge the gaps where public funding was not available and went to the private sector. In less than three months, the fundraising goal was achieved.

RSO completed five short-term training programs for more than 75 refugees in IT, Phlebotomy and Warehouse/Distribution. The average wages across all programs ranged from \$13.75 to \$20 per hour. Four courses of Basic Technology/Digital Literacy taught 40 refugees basic computer skills to become successful in the workplace.

CHALLENGES

The unprecedented rate and pace of Afghan arrivals in Utah this year created great pressure on the existing systems and structures to respond to a federal emergency, especially during a year where there is limited available affordable housing. RSO rose to the challenge, thanks to public goodwill and coordination amongst public and private partners to support Afghans.

ASHA PAREKH



For additional information visit refugee.utah.gov or contact Asha Parekh, division director, at aparekh@utah.gov.



**WORKFORCE
SERVICES**
REFUGEE SERVICES



FULL-TIME
EMPLOYEES: 37

DIVISION HIGHLIGHTS

UNEMPLOYMENT INSURANCE

The Unemployment Insurance Division (UI) works to support the re-entry of Utah's skilled workforce into full-time employment. Funded entirely by dedicated employer contributions, the unemployment insurance program provides qualified workers who are unemployed through no fault of their own with temporary assistance to help bridge the gap between jobs. By implementing innovative and accessible tools for both employers and unemployed Utahns, paired with exceptional customer service, the division is able to quickly and efficiently process employer contributions and benefit payments.

GOAL

To provide economic stability to Utah's employers, workforce, families and communities.

DATA

| Unemployment Benefit Determinations | |
|--|----------------------|
| State Fiscal Year | Total Determinations |
| 2020 | 920,582 |
| 2021 | 846,511 |
| 2022 | 464,518 |
| Unemployment Insurance Contributions | |
| State Fiscal Year | Total Collected |
| 2020 | \$154,295,842 |
| 2021 | \$166,100,435 |
| 2022 | \$248,525,903 |
| Timeliness (% of benefit payments made within 14 days) | |
| State Fiscal Year | Rate |
| 2020 | 85.9% |
| 2021 | 59.4% |
| 2022 | 77.6% |

| Federal Separation Benefits, Timeliness and Quality (BTQ) Score | |
|---|-----------|
| State Fiscal Year | BTQ Score |
| 2020 | 99.0% |
| 2021 | 78.3% |
| 2022 | 90.9% |
| Volume Counts | |
| State Fiscal Year | Claims |
| 2020 | 247,230 |
| 2021 | 264,615 |
| 2022 | 97,327 |
| Re-Employment | |
| Calendar Year | Rate |
| 2019 | 68.7% |
| 2020 | 72.5% |
| 2021 | 67.0% |
| Duration | |
| Calendar Year | Weeks |
| 2019 | 12.0 |
| 2020 | 15.3 |
| 2021 | 13.0 |
| Exhaustion | |
| Calendar Year | Rate |
| 2019 | 25.6% |
| 2020 | 43.2% |
| 2021 | 30.8% |

DIVISION HIGHLIGHTS

ACHIEVEMENTS

During the last federal performance year (April 2021 through March 2022) Utah's unemployment insurance program was in the top 10 for eligibility decision timeliness (fourth), separation decision quality (fourth) and non-separation decision quality (seventh).

During that same period, Utah's unemployment insurance program setup 17,081 new employer accounts, found 3,063 misclassified workers and collected \$15,164,806 in benefit overpayments.

Utah's unemployment insurance program was the only state or territory in the country to pass 100% of its data validation.

CHALLENGES

Thanks to the hard work of UI staff, Utah's unemployment insurance operations have largely returned to pre-pandemic levels of throughput and demand. In the coming year, UI is focusing on strengthening its re-employment services and eligibility assessment (RESEA) efforts to help those filing for benefits return to work as quickly as possible. The division is also continuing its efforts to prepare staff that joined UI during the COVID-19 pandemic for more difficult economic times when residents will have a greater need for UI's services.



TRUST FUND BALANCE

June 30, 2022

\$990,057,589

PERCENT OF EMPLOYERS REGISTERED WITHIN 90 DAYS

State Fiscal Year 2022

97.4%

Please see Appendix C for a more detailed balance sheet of Utah's Unemployment Insurance Trust Fund.



JUSTIN WILLIAMS

For additional information visit jobs.utah.gov or Justin Williams, division director, at jswilli@utah.gov.



WORKFORCE SERVICES
UNEMPLOYMENT INSURANCE



FULL-TIME EMPLOYEES: 248

DIVISION HIGHLIGHTS

UTAH STATE OFFICE OF REHABILITATION

The Utah State Office of Rehabilitation (USOR) provides services to individuals with disabilities to assist them in achieving competitive, integrated employment, increasing their independence and enhancing their quality of life.



REHABILITATION SERVICES PROGRAM

GOAL

PROGRAM PURPOSE: The Rehabilitation Services Program provides high-quality, individualized services to eligible clients with disabilities. These services include disability restoration and treatment services, counseling and guidance, assistive technology, training, job placement services and follow-up support.

KEY STRATEGIES: Statewide Rehabilitation Services staff, including vocational rehabilitation counselors, employment specialists, benefits planners and assistive technology specialists, collaborate to provide a comprehensive system of support to assist individuals overcoming barriers and achieving their employment goals.

DATA

| Rehabilitation Services State Fiscal Year 2022 | |
|--|----------------------------|
| State Fiscal Year | New VR applicants |
| 2021 | 5,624 |
| 2022 | 5,605 |
| State Fiscal Year | VR clients served |
| 2021 | 16,278 |
| 2022 | 16,002 |
| State Fiscal Year | VR clients closed employed |
| 2021 | 1,739 |
| 2022 | 2,008 |
| State Fiscal Year | Measurable Skills Gain |
| 2021 | 51.4% |
| 2022 | 51.3% |

| State Fiscal Year | Employers served by Business Relations |
|-------------------|--|
| 2021 | 668 |
| 2022 | 1,561 |
| State Fiscal Year | UWIPS benefits summaries presented |
| 2021 | 587 |
| 2022 | 499 |
| State Fiscal Year | New UCAT clients served |
| 2021 | 546 |
| 2022 | 493 |
| State Fiscal Year | Social security beneficiaries closed employed |
| 2021 | 342 |
| 2022 | 441 |
| State Fiscal Year | Percent of individuals with significant disabilities closed employment |
| 2021 | 82.6% |
| 2022 | 85.4% |
| State Fiscal Year | Percent of individuals served that were transition-age youth with disabilities |
| 2021 | 43.8% |
| 2022 | 40.8% |

DIVISION HIGHLIGHTS

ACHIEVEMENTS

The Utah State Office of Rehabilitation, in collaboration with the Utah State Treasurer’s Office, launched ABLE Utah. This is a savings program for people with disabilities across the state to aid them in achieving financial security and greater independence. ABLE Utah accounts allow individuals with disabilities to save and invest without losing benefits such as Medicaid or SSI. Users can use the money saved in ABLE accounts to pay for any expense related to their disability. Since its launch there are more than 310 active ABLE accounts in the state.

During FY2022 the Utah State Office of Rehabilitation successfully removed all clients from the last category of the Order of Selection wait list. For six years, USOR has maintained open services for all clients with the classification of “Individuals with the Most Significant Disabilities” and “Individuals with Significant Disabilities, while clients classified as “Individuals with Disabilities,” were placed on a waitlist for service. As USOR has eliminated the waitlists, all eligible clients are able to move forward in receiving services without delay.

USOR completed its second year of the Work Ability Internship (WAI) Program by providing paid workplace learning opportunities to 14 individuals with disabilities. The WAI program helps individuals with disabilities learn new skills, establish a network of professional contacts, explore career paths in state government and increase readiness to obtain permanent employment. During the second year, 92% of WAI participants successfully completed their internships and more than 85% obtained permanent employment within 90 days of completing their internships. Four of these interns obtained employment with state agencies, which include the Department of Workforce Services, Department of Environmental Quality and the Office of Recovery Services.

CHALLENGE

Following the impacts of the COVID-19 pandemic, USOR’s vocational rehabilitation program has continued to focus on client and community partner reengagement activities to increase the number of new applicants and help existing clients move forward with their employment goals. In addition, increased inflation rates and workforce shortages have had a negative impact on some client services, such as job development, placement and coaching services provided by community rehabilitation program (CRP) providers. To address these challenges, USOR revised policies and updated fee-for-service rates in order to insure continuity and access to services.

DISABILITY DETERMINATION SERVICES

GOAL

PROGRAM PURPOSE: The Disability Determination Services (DDS) works in partnership with the Social Security Administration (SSA) to process disability applications, adjudicate disability claims and process continuing disability reviews.

OUTCOMES AND KEY MEASURES: For DDS, SSA program funding is based on a federal fiscal year cycle (October 1 – September 30).

DATA

| DDS Standards | FFY 2021 | FFY 2022 |
|---------------------------------------|------------|------------|
| Number of adjudicated claims per year | 19,178 | 18,171* |
| Accuracy rates | 96.1% | 93.3%* |
| Processing time (average) | 158.2 days | 147.4 days |

**Data as of 7/31/22. Complete numbers will be available at the end of Federal fiscal year.*

ACHIEVEMENTS

DDS implemented a national Disability Case Processing System (DCPS) which is the primary adjudicative platform used by DDS.

DDS worked with multiple DDS medical providers to resume consultative exams within state and federal safety guidelines.



DIVISION HIGHLIGHTS

CHALLENGE

Due to COVID-19 and the resulting economic impacts, SSA significantly restricted workloads and medical providers restricted access to consultative exams. This resulted in an increased backlog and agency processing time. Despite this, DDS maintained successful accuracy rates and continued to clear claims within SSA's requirements. Challenges moving forward include the implementation of new processes mandated by SSA, effectively training multiple cohorts of new claims examiners and additional workload related to catching up on a backlog of hearing claims once SSA resumes face-to-face hearings.

SERVICES FOR THE DEAF AND HARD OF HEARING

GOAL

PROGRAM PURPOSE: The Division of Services of the Deaf and Hard of Hearing (DSDHH) provides individuals who are Deaf, hard of hearing or Deafblind with opportunities and programs to enhance or maintain skills necessary to fully participate in their employment, family and community. DSDHH is also responsible for certifying all American Sign Language (ASL) interpreters for Utah.

KEY STRATEGIES: Program services are provided without communication barriers at both the Sanderson Community Center of the Deaf and Hard of Hearing in Taylorsville and a satellite office in St. George. Services include classes, case management, social programming and employment assistance.

Outcomes and Key Measures

- DSDHH provided accessible services to 6,086 deaf and hard of hearing individuals across the state and an average of 957 individuals received one or more services each month.
- 2,265 individuals received educational services and resource information through the hard of hearing program.
- The Utah Interpreter Program issued certifications to 500 individuals.

ACHIEVEMENTS

- The Utah Interpreter Program (UIP) successfully deployed interpreter certification testing in St. George.
- DSDHH hosted its first annual Thanksgiving dinner and served approximately 100 individuals who would have otherwise spent the day alone.

CHALLENGE

- The number of youth participating in activities has steadily decreased over the years due to generational differences. The division is actively developing various sport and recreation activities that will be more relevant to today's youth.

SERVICES FOR THE BLIND AND VISUALLY IMPAIRED

GOAL

PROGRAM PURPOSE: The Division of Services for the Blind and Visually Impaired (DSBVI) provides services to increase the personal and economic independence of Utah's blind and visually impaired population.

KEY STRATEGIES: Program services include training and adjustment services, low vision services and specialized services for Deafblind individuals.

Outcomes and Key Measures

Low vision services were extended to 2,103 individuals throughout the state.

Support Service Provider and iCanConnect services were provided to 109 individuals who are Deafblind.

Training and adjustment services were offered to 21 part-time, 25 full-time and 114 virtual students.

ACHIEVEMENTS

- The training and adjustment services program continues the college readiness program. A student career fair, annual open house and a summer workshop were created to target specific needs of the clients.
- Eight grants totaling \$36,000 were awarded to three consumer groups to help serve the blind communities throughout the state.
- Low-vision services have focused on rural Utah and have collaborated with independent living centers to serve the state's aging population. Presentations of available services have been made to senior centers and doctor's offices throughout the state. Full-time field services have been added to Southern Utah to assist the blind and visually impaired.

DIVISION HIGHLIGHTS

CHALLENGE

Business Enterprise Program (BEP) vendors continue to experience decreased revenue related to building closures and increased telework in the public sector. BEP staff and owners continue to retool these businesses to address these ongoing challenges.



**WORKFORCE
SERVICES**
REHABILITATION



SARAH BRENNNA

*For additional information
visit usor.utah.gov or
contact Sarah Brenna, division director, at
sbrenna@utah.gov.*



**FULL-TIME
EMPLOYEES: 428**

THE ROBERT G. SANDERSON COMMUNITY CENTER of the Deaf and Hard of Hearing celebrated its 30th anniversary in 2022.

The building is named in honor of Robert G. Sanderson, Utah's first state coordinator of services to people who are Deaf, DeafBlind or hard of hearing.

Today, the Sanderson Center continues his legacy as the home of Utah's Division of Services of the Deaf and Hard of Hearing. At the center, community members can access support in identifying services, help in finding a job, and access to resources, technology and classes.

The center also manages the state's certification of American Sign Language Interpreters.



DIVISION HIGHLIGHTS

WORKFORCE DEVELOPMENT

The Workforce Development Division (WDD) fuels Utah's economic engine by supporting the workforce with training, education and other resources. Aligning the skills and knowledge of our citizens with the needs of employers is the top priority. With 30 one-stop employment centers embedded in communities across the state, services are provided to help job seekers connect with employers and receive the training and skills they need to be prepared for employment.

GOAL

To fuel Utah's economic engine by supporting the workforce with training, education and support.

DATA

| Job Orders | |
|---------------------------------|---------------|
| State Fiscal Year | # of Orders |
| 2021 | 411,103 |
| 2022 | 699,007 |
| Internal Compliance Case Review | |
| State Fiscal Year | Accuracy Rate |
| 2021 | 83.05% |
| 2022 | 84.49% |
| TANF Positive Closure | |
| State Fiscal Year | Rate |
| 2021 | 73.29% |
| 2022 | 75.25% |
| WIOA Positive Closure | |
| State Fiscal Year | Rate |
| 2021 | 81.60% |
| 2022 | 89.38% |



| Job Seekers Served | |
|----------------------------------|----------|
| State Fiscal Year | # Served |
| 2021 | 706,789 |
| 2022 | 725,590 |
| Employers Served | |
| State Fiscal Year | # Served |
| 2021 | 23,085 |
| 2022 | 20,613 |
| Average Quarterly Job Placements | |
| State Fiscal Year | # Placed |
| 2021 | 63,877 |
| 2022 | 56,347 |

ACHIEVEMENTS

Over the past state fiscal year, the division hosted seven virtual job fairs for all Utahns and two specialized job fairs focused on employment opportunities for individuals with disabilities. Each job fair had an average of 335 job seekers with an average of 100 employers hiring for a combined total of 7,000 jobs. Prior to each job fair, the department hosted a virtual training to prepare job seekers to be successful in connecting with employers. An average of 10% of job seekers attended the pre-job fair workshop.

Various focus groups and surveys were administered to job seekers and employers to gather feedback on the labor exchange system. Based on the feedback, enhancements to both the job seeker and employer experience were implemented.

Re-employment support system workshops are provided for unemployment insurance claimants identified as most likely to exhaust their benefits. During the state fiscal year, 2,253 claimants attended these workshops specifically designed to help reconnect them to employment in their former field or a new field.

DIVISION HIGHLIGHTS

CHALLENGE

A primary challenge for WDD is to continue to create a talent pipeline for employers in the new economy. As the division reaches out to low-wage, low-skill workers and disadvantaged populations, staff often find that these individuals are unaware of services available to assist them in obtaining the type of employment needed to support their families. Over the next year, the division will continue to perform outreach for disadvantaged individuals in Utah so they can take advantage of services available to them to connect to the workforce through sustainable careers. There will also be continued efforts to reach out to employers to help them find qualified candidates for their job openings.



**WORKFORCE
SERVICES**
WORKFORCE
DEVELOPMENT

LIZ CARVER



*For additional information
visit jobs.utah.gov/workforce or
contact Liz Carver, division director, at
ecarver@utah.gov.*



FULL-TIME
EMPLOYEES: 435



DIVISION HIGHLIGHTS

WORKFORCE RESEARCH AND ANALYSIS

The Workforce Research and Analysis Division (WRA) is responsible for understanding Utah's dynamic economic landscape and to assist policymakers, business owners, job seekers and industry leaders in making informed decisions. The division consists of an expert team of economists, researchers, business intelligence experts and labor market analysts. This staff is on the forefront of gathering in-depth data and providing clear analysis to support Utah's economic engine. Additionally, the division provides data and analysis tied to the many federal programs and grants administered statewide by the Department of Workforce Services and partnering state agencies.

GOAL

To provide the economic and programmatic information that matters for Utahns in a concise and thorough manner, allowing policy makers, business owners, job seekers, industry leaders and partners to make informed decisions.

DATA

| MIS Data Reports & Requests | |
|-----------------------------|-----------------------|
| State Fiscal Year | # of Reports/Requests |
| 2021 | 3,024 |
| 2022 | 3,443 |

ACHIEVEMENTS

During the past performance year, the Management Information Systems (MIS) unit undertook a process improvement review of its data request workflow. They identified gaps and inefficiencies, which resulted in updates and the creation of new processes and procedures to streamline the workflow. As a result, the MIS team increased its monthly and annual output for data requests.

Through the most recent program review, the United States Department of Labor's Employment and Training Administration (ETA) recognized five promising practices implemented by the Labor Market Information (LMI) unit. These recognized practices utilize innovative approaches to disseminate Utah's LMI information. The five promising practices include modern data visualizations, customer support and partnerships, COVID-based industry information and data, outreach techniques and internal mechanisms to improve LMI based products.

The Bureau of Labor Statistics (BLS) unit dealt with unique turnover challenges during the past performance year. Tasked to complete the November 2021 Occupational Employment and Wage Statistics (OEWS) panel, the BLS unit persevered through the turnover challenges to not only complete the panel on time, but exceed the base expectation requirements outlined in the BLS Cooperative Agreement.

CHALLENGE

During the COVID-19 pandemic, increased workloads and the need for data has never been more in demand and continues to remain that way. Collecting and connecting data to answer complex questions with sophisticated research remains a major challenge for WRA. In addition, recruiting and retaining employees has always been a challenge for the division. Current economic conditions are proving to make this even more difficult. Incentives such as teleworking may help retain and recruit some staff, although it continues to be difficult to compete with the private sector.



WORKFORCE SERVICES RESEARCH & ANALYSIS

CHRIS WILLIAMS



For additional information about Workforce Research and Analysis, visit jobs.utah.gov or contact Chris Williams, division director, at cjwilli@utah.gov.



FULL-TIME
EMPLOYEES: 35

PROGRAM HIGHLIGHTS

APPRENTICESHIPS



PROGRAM PURPOSE

Apprenticeships combine paid on-the-job learning with formal classroom instruction to prepare workers for highly-skilled careers. High-quality apprenticeships are industry driven and result in a portable, industry or nationally-recognized credential, certificate, degree or credit toward a degree.

Apprenticeship programs are a large focus for the state and demonstrate value as a talent recruitment, workforce development, diversity, retention and economic recovery strategy. Workforce Services and the Commissioner of Apprenticeship Programs for the State of Utah continually seek to identify, promote and expand apprenticeship opportunities statewide. The state's first standalone apprenticeship website was developed at apprenticeship.utah.gov to support ongoing development and expansion of apprenticeship programs as well as connect individuals to apprenticeship opportunities. The website has resources for all key stakeholders to include employers, future apprentices, parents and educators. Messaging was developed and a media campaign was launched to promote apprenticeship programs to engage employers, broadening industries and developing more opportunities for apprentices.

KEY INITIATIVES AND STRATEGIES

In year-three of the U.S. Department of Labor Apprenticeship State Expansion Grant, Workforce Services continued connecting with employers, programs and apprentices which resulted in the development of 18 new registered apprenticeship programs. The department continues to expand and fully integrate apprenticeship into state workforce, education and economic development strategies and programs; to diversify and expand apprenticeships in information technology, construction, healthcare and manufacturing; and diversify the apprentice candidate pool to include at-risk youth, women, people with disabilities, veterans and people of color. To sustain apprenticeship growth and expansion efforts, workforce development specialists received additional training so they can continue providing employers assistance through the registration process. Apprenticeship promotion and outreach activities will be sustained by the Commissioner and funding for training and employment support services will continue to be available through the Workforce Innovation and Opportunity Act (WIOA) and Temporary Assistance for Needy Families (TANF) for eligible customers who are appropriate for these funding streams. The Commissioner will also continue to partner on

competitive grant funding proposals to innovate and support modern apprenticeships, pre-apprenticeships and youth apprenticeships.

The Commissioner worked with key stakeholders to implement activities and strategies to support the recommendations made in the annual [Apprenticeship Report](#).

During the 2022 Utah legislative session, Talent Ready Utah received an additional \$2 million in one-time funding for Talent Ready Connection grants in which one of the allowable uses is to support the development and expansion of apprenticeship programs.

FUNDING UPDATE

The Apprenticeship State Expansion Grant provides funding for apprentices' educational and employment related expenses as well as on-the-job training reimbursements for employers. Additionally, individuals who are eligible and appropriate for WIOA or TANF funds are co-enrolled.

If approved by the legislature, Workforce Services will continue using the Unemployment Insurance Special Administrative Expense Account for ongoing development of tools and resources to support apprenticeship expansion and media outreach campaigns to promote apprenticeship opportunities. Key recommendations to support ongoing development, expansion and growth of high-quality apprenticeship opportunities may be found in the full [Apprenticeship Report](#) report.

OUTCOMES AND KEY MEASURES

Apprenticeship State Expansion Grant

1. Provide services to 440 participants
2. Modernize reporting and tracking
3. Diversify talent pipeline with underrepresented populations
4. Increase the number of sponsors on Education and Training Provider List
5. Increase Registered Apprenticeship Program opportunities for targeted industries: information technology, construction, manufacturing, healthcare and other industries as identified

Commissioner of Apprenticeship Programs

Provide an annual written report to the legislature to include:

- Number of available apprenticeship, youth apprenticeship and pre-apprenticeship programs in the state

PROGRAM HIGHLIGHTS

- Number of apprentice participants in each program
- The completion rate of each program
- The cost of state funding for each program
- Recommendations for improving apprenticeship, youth apprenticeship and pre-apprenticeship programs

See the [Apprenticeship Utah Report](#).

ACHIEVEMENTS

Workforce Services supported the development of 18 newly registered apprenticeship programs.

Apprenticeship State Expansion Grant outcomes include:

- Total of 457 grant participants
- Total of 62 sponsors added to the Education and Training Provider List, exceeding the grant goal of 55
- The average starting hourly wage is \$19.38 for grant-funded apprentices

See the full [Apprenticeship Utah Report](#) for additional achievements.

CHALLENGE

Although definitions were established in state statute for apprenticeships, there continues to be an ongoing debate regarding the value of apprenticeship programs that are registered with the U.S. Department of Labor (USDOL) versus non-registered apprenticeship programs which has resulted in mixed messages within state agency and education partners. This has caused confusion amongst employers as to which they should choose or who they should partner with. This coupled with the Utah legislature appropriating state funds for apprenticeships, without the requirement of being a registered program, has created an obstacle in developing new registered apprenticeship opportunities which is evident by the drop in the number of new programs developed this year in comparison to the growth experienced over the two years previous. In state fiscal year (SFY) 2022, there were 18 registered programs developed, 21 registered programs developed in SFY 2020 and 29 registered programs developed in SFY 2021. Benefits of the program being registered with the U.S. DOL include an approval process to ensure training meets industry standards, ongoing monitoring to ensure that the program maintains high-quality standards and access to federal formula and competitive grant funding.

For additional information about Apprenticeships in Utah see the full annual report in the addendum or contact Melisa Stark at mstark@utah.gov.

CHILD CARE QUALITY INITIATIVES

PROGRAM PURPOSE

The Office of Child Care is required to use funding to support quality improvement efforts in child care programs operating throughout the state.



KEY INITIATIVES AND STRATEGIES

Quality funding is used to ensure effective implementation and alignment with the four priorities established in the Child Care and Development Block Grant (CCDBG) Act: (1) ensure health and safety; (2) help parents make informed choices; (3) provide equal access to stable, high-quality child care for low-income children; and (4) enhance quality of the early childhood workforce.

The strategies for improving the quality of child care go beyond traditional child care programs serving young children and extend to programs providing after school, out-of-school-time and school readiness services. OCC provides funding to these programs to improve the quality of services and programming delivered to children through several grants. These programs largely serve students identified as low-income and often in communities that lack enrichment activities.

Central to OCC's quality initiative is Utah's Child Care Quality System (CCQS), which helps parents make informed care decisions for their children by providing certified quality ratings to child care programs based on scores in five domains of quality. In March 2020, work was paused related to the rating of programs through CCQS due to the COVID-19 pandemic, with program evaluators being required to work from home. OCC stopped taking applications for CCQS in June 2020 and extended existing ratings through June 2021.

OCC began re-rating programs in the CCQS in FY22. Programs that had a certified rating or had applied to receive one prior to June 1, 2020, were invited to apply first. The CCQS system was opened to all licensed center-based programs in January 2022. During FY22, 111 center-based programs received a certified quality rating in the CCQS. This translates to 29% of all licensed centers earning a certified rating. Of those that were rated, 51 programs

PROGRAM HIGHLIGHTS

earned a Certified Foundation of Quality rating, 28 earned a Building Quality rating, 28 earned a High Quality rating, and four earned a rating of High Quality Plus.

During FY22, licensed family child care providers were eligible to apply for a certified rating for the first time. A temporary CCQS framework was utilized to rate 132 providers that applied. This translates into 18% of Utah's licensed family child care providers. Ratings in this temporary framework were Certified Foundation of Quality and Building Quality. Some of those that applied did not earn enough points to receive a Certified Foundation or Building Quality rating. The rating designations were as follows:

- 48 Default Foundation of Quality
- 37 Certified Foundation of Quality
- 47 Building Quality.

In March, all programs that applied for a rating utilizing the Temporary CCQS Framework were invited to apply for a rating within the structure of the standard CCQS framework and 52% of eligible providers applied. The first opportunity for licensed family child care providers to receive a high quality or high quality plus rating in the CCQS system will be effective in FY23.

FUNDING UPDATE

In addition to receiving funding from the CCDBG fund, OCC receives funding to administer Utah's partially state-funded preschool program (UT CODE 35A-15). OCC receives state funding to: (1) repay private investors in Utah's preschool pay for success transaction for children who attended high-quality preschool and did not receive subsequent special education services; (2) release grants to public and private preschool programs to improve the quality of the programs; and (3) release grants to eligible high-quality public and private preschool programs to increase the number of low-income and English learner children served in the programs. The state and federal funding combines to support OCC's quality initiatives and meet federal requirements to expend at least 12% of the federal grant on these activities, ensuring children who are low-income have access to high-quality early care and education programs.

OUTCOMES AND KEY MEASURES

In addition to the outcomes and measures required by the CCDF Reauthorization Act, OCC developed performance measures within CCQS. The following is a summary of measures that will be tracked by OCC:

1. The majority of children covered by child care subsidies attend "High Quality" or "High Quality Plus" rated licensed child care programs.

2. Families use the Care About Childcare website to find CCQS-rated child care programs.
3. The majority of licensed child care programs participate in CCQS.
4. The majority of child care programs are rated "High Quality" or "High Quality Plus."

ACHIEVEMENTS

- To allow more flexibility to programs during ongoing COVID-19 pandemic recovery, a CCQS Temporary Framework was created for eligible licensed center programs.
- A CCQS Temporary Framework for Family Child Care providers was created to provide an opportunity for those programs to receive a Foundation of Quality or Building Quality rating for the first time. The first applications were accepted in June 2021.
- The Peer Learning Community project was created, implemented and completed with great success.

CHALLENGE

Utah's CCQS was gaining momentum at the time operations were suspended due to COVID-19. Although a solution was created to provide an opportunity for family child care programs to be rated through a temporary framework in FY22, licensed family providers have their first opportunity to earn a High Quality or High Quality Plus rating in FY23. OCC continues the process of building the workforce infrastructure needed for reliable observers in the program. OCC acknowledges this is still a challenging time for child care providers and they are trying to stabilize their workforce, which is critical for improving quality in programs.

For additional information about quality child care, visit careaboutchildcare.utah.gov or contact division director Rebecca Banner, at rbanner@utah.gov.

CHILD CARE SUBSIDY PROGRAM

PROGRAM PURPOSE

The Office of Child Care (OCC) administers the child care subsidy program. The program provides subsidies to eligible families to help offset the high costs of child care necessary for working parents. In FY22, an average of 6,806 families and 13,102 children received child care assistance each month.



PROGRAM HIGHLIGHTS

The program serves parents who meet minimum work requirements and whose household income is at or below 85% of the state median income.

KEY INITIATIVES AND STRATEGIES

OCC is required to complete a market rate survey every three years as a guide to setting payment rates within the context of market conditions. This ensures that child care subsidy rates are sufficient to provide equal access among Utah families to the full range of child care services, including high-quality care. The University of Utah's Economic Evaluation Unit conducted a comprehensive Market Rate Study, which was published in May 2021. As a result of the survey, subsidy payment rates were increased in October 2021. For licensed providers, the infant rate was increased to the 80th percentile of the market rate and to the 75th percentile of the market rate for all children 24 months and older.

Legislation was passed during the 2021 General Session to reinstitute or extend policy changes made to support families and providers during the COVID-19 pandemic and to help with continued recovery efforts through June 30, 2023. These policies include paying providers based on enrollment, waiving copayments for all families and maintaining the entry and exit income thresholds at 85% of the state median income for households applying for and receiving child care assistance.

Additionally, a new Utah Child Care and Development Fund (CCDF) state plan was conditionally approved for federal fiscal years 2022-2024. The state plan guides OCC's initiatives.

FUNDING UPDATE

In December 2019, the United States Congress increased appropriations to CCDF Discretionary funds. Additional appropriations were made to CCDF through the Coronavirus Aid, Relief and Economic Security Act (CARES). In addition to these funds, Congress passed the Coronavirus Response and Relief Supplemental Appropriations (CRRSA) Act and the American Rescue Plan (ARP) Act to further aid and support child care providers and families. This funding allowed the Office of Child Care to respond to the COVID-19 pandemic by adjusting income eligibility requirements, waiving copayments, providing child care to essential employees and instituting payment practices that ensured child care programs remained open and operating during the pandemic. Additionally, the funds allowed Utah to increase its child care provider subsidy payment rate in October 2020, and increase rates again in October 2021.

OUTCOMES AND KEY MEASURES

A number of outcomes and measures are required by the CCDF Reauthorization Act and outlined in Utah's state plan.

In addition, the United States Department of Health and Human Services requires states to report on specific outcomes annually. Both the Office of Child Care outcomes and the federal outcomes are submitted annually by December 31.

ACHIEVEMENTS

Comparing data from the SFY21 Annual Report, there has been approximately an 8% increase in the monthly subsidy caseload. To support families during the COVID-19 pandemic, the income thresholds for entry and exit (redeterminations) have temporarily increased to 85% of the state median income, the maximum allowable per CCDF regulations. That policy change, along with workers getting back into the workforce post-pandemic, contributed to more families being served through the subsidy program than the previous year.

CHALLENGE

Child care providers continue to struggle with employee retention due to a competitive workforce that can pay higher wages while facing substantial increases in business costs. These challenges affect the accessibility and affordability of child care for families. OCC continues to evaluate these trends and engage stakeholders to implement strategies to aid in the long-term recovery of the child care system.

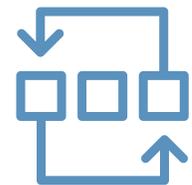
For additional information about child care subsidies, visit jobs.utah.gov or contact division director, Rebecca Banner, at rbanner@utah.gov.

COMMUNITY SERVICES BLOCK GRANTS

PROGRAM PURPOSE:

Community Services Block Grant (CSBG) is an appropriation from the U.S. Department of Health and Human Services to help communities address poverty issues. States are allocated money on a formula basis and are directed to fund anti-poverty agencies statewide to address the local issues of poverty. There are nine agencies statewide that receive funding from CSBG. Every county in the state is served by one of these agencies.

CSBG is a flexible source of funding for these grantees to allow each community to properly address the issues of poverty. Grantees operate under the direction of a tripartite board of elected officials, business representatives and low-income individuals. These boards are charged with identifying the specific problems in the community, developing work plans and structuring programs to address these issues.



PROGRAM HIGHLIGHTS

KEY INITIATIVES AND STRATEGIES:

The state partners with community action agencies throughout Utah who account for their success within three national goals:

- Individuals and families with low incomes are stable and achieve economic security.
- Communities where people with low incomes live are healthy and offer economic opportunity.
- People with low incomes are engaged and active in building opportunities in communities.

FUNDING UPDATE:

The total funds allocated to the state of Utah in federal fiscal year 2022 was \$3,808,838.

OUTCOMES AND KEY MEASURES:

Vulnerable populations served by CSBG Network

- Number of seniors served: 16,391
- Number of people with disabilities served: 11,848
- Number of children served: 47,120

ACHIEVEMENTS

- Utah Community Action (UCA) has provided a Landlord Tenant Mediation Program for over five years. This program allows for mediation for evictions and prevention of housing loss. Mediation utilizes a solution that is equitable for all sides on the basis of neutrality, working with the landlords, tenants and courts. UCA has established valuable relationships with the courts in all districts, with community partners, housing providers, legal service agencies, and landlord associations. UCA works to assist in crisis management to prevent evictions, mediate treble damages and court costs, and provide neutral solutions between the landlord and tenant. Through this program, UCA also provides tenant education and legal referral resources and has strengthened the capacity and effectiveness of the statewide community action network. UCA completed 310 mediations, provided tenant rights education classes to over 400 tenants and fielded over 1,500 calls from tenants seeking resources for their housing crisis, emergency eviction negotiation and case management intervention to aid in the disbursement of rental and deposit funding assistance. UCA anticipates increased outcomes with a statewide program.
- Bear River Association of Governments (BRAG) has seen significant growth in homeless populations in recent years. With no general homeless shelter, BRAG

began working with nonprofit agencies to provide shelter for homeless individuals and families beyond subsidized hotel stays. BRAG partnered with Utah Families Feeding Families and 4 Helping Hearts to coordinate shelter and gather data needed to apply for funds for emergency shelter and support to this growing population. BRAG applied for funds from the state on behalf of the Bear River Local Homeless Council and in coordination with the above listed nonprofits. As part of the application, BRAG indicated that it would hire housing advocates who would provide necessary training, educate staff on processes and program guidelines, gain experience in case management, help avoid duplication of services, and better coordinate limited resources in our community. CSBG funding was used to pay for the coordination, data gathering and grant writing. The proposal was funded, increasing emergency shelter funds in BRAG's jurisdiction by an additional \$70,000.

- In October 2020, the Turning Point Shelter in Vernal, Utah closed. The only emergency shelter in the Uintah Basin, Turning Point regularly served approximately 130 individuals per year. Uintah Basin Association of Governments (UBAOG), the local community action agency, took the lead in filling the gap in services and secured funding for emergency hotel vouchers and case management. By 2022, the numbers needing assistance have nearly tripled as shortages in affordable housing and inflation have compounded challenges initially triggered by the pandemic. UBAOG effectively braided CSBG and other funding sources to augment resources and respond to the spike in need.

CHALLENGES:

- Duplicate data entry required of CAP agencies administering emergency rental assistance due to the requirements of the CSBG Annual Report.
- Lack of timeliness in federal guidance.

For additional information, contact Karen Quackenbush at kquackenbush@utah.gov.

GENERAL ASSISTANCE

PROGRAM PURPOSE

General Assistance (GA) is a state funded financial assistance program that provides limited benefits to adults who have physical or mental health limitations that prevent them



PROGRAM HIGHLIGHTS

from working. GA serves single or married adults without dependent children in the home and who are not eligible for any federal financial assistance programs.

KEY INITIATIVES AND STRATEGIES

GA uses an intensive Pursuing Disability Income case management model for long track cases. This model ensures collaboration between the GA case manager, the customer, Social Security Administration, Disability Determination Services and others, including medical providers and partner agencies, to complete the complex Supplemental Security Income/ Social Security Disability Insurance (SSI/SSDI) application process. GA case managers assist in completing Social Security Administration application forms, and then track and file appeals to expedite the decision on claims for disability benefits and increase the likelihood of determining a favorable decision of eligibility. GA benefits are recouped if the individual is awarded SSI/SSDI.

FUNDING UPDATE

GA is solely funded by the State General Fund.

OUTCOMES AND KEY MEASURES

SSI/SSDI Approvals for State Fiscal Year 2022

- Total: 206
- Initial Approvals: 164
- Reconsideration approvals: 23
- Administrative law judge hearing Approvals: 19

Average days to SSI/SSDI Approvals for State Fiscal Year 2022

- Initial: 320
- Reconsideration: 416
- Administrative law judge hearing: 625

ACHIEVEMENTS

Workforce Services has avoided closing the GA program enrollment since the fall of 2013, providing a continuously open program of financial benefits to those most in need.

Interim Assistance Payments Recoupment

- GA is a temporary means of support while an application for SSI and SSDI benefits is being processed.
- The benefits are recouped if the individual is awarded SSI or SSDI.
- Recoupment is returned to the State of Utah.
 - ◆ \$250,000 is returned to the GA program annually.
- The remaining balance is returned to the state General Fund.

CHALLENGE

GA caseloads have declined with the unemployment rate being low prior to the COVID-19 pandemic and the increased benefits issued under the CARES and ARPA Act during the pandemic. The model for tracking the GA budget allows for more efficient spending and forecasting. The GA program is being expended at a lower rate than in years past.

For additional information about the General Assistance Program, contact program manager Tonia Jones at toniajones@utah.gov.

HOMELESS SHELTER CITIES MITIGATION RESTRICTED ACCOUNT

PROGRAM PURPOSE

The Homeless Shelter Cities Mitigation Restricted Account was created for eligible municipalities to request funds to 1) employ and equip additional personnel and provide public safety services in and around a homeless shelter within the eligible municipality's geographic boundaries, and 2) allows certified grant-eligible municipalities that have increased community, social service and public safety needs due to the location of a homeless shelter within a municipality's boundaries the opportunity to apply for grants to mitigate the impacts of the location of a homeless shelter.



KEY INITIATIVES AND STRATEGIES

Municipalities, cities, and towns with sufficiently sized emergency shelters are eligible for grants from this restricted account. The program intends to assist those communities with funds provided from all other communities in the State without emergency shelter, to lessen the negative impacts of having an operating emergency shelter within the community.

FUNDING UPDATE

The account is funded by deposits of local sales and use tax revenue and interest from eligible municipalities. Up to \$5,175,828 was authorized for State Fiscal Year 2022. Funding recommendations were made at the Nov. 10, 2020 State Homeless Coordinating Committee, now known as the [Utah Homelessness Council](#).

Eligible municipalities per Utah code and percentage distribution for public safety related needs:

- South Salt Lake — \$2,070,331

PROGRAM HIGHLIGHTS

- Midvale — \$1,035,165

Grant Eligible municipalities for public safety or community based programs:

- Ogden — \$1,172,211
- Salt Lake City — \$370,735
- South Salt Lake — \$73,000
- St. George — \$454,385

OUTCOMES AND KEY MEASURES

Increased ability for municipalities/grant eligible entities that receive funds to respond to public safety calls and increased safety of the emergency shelters located in each area.

ACHIEVEMENTS

- Implementation by Salt Lake City of a community-based liaison staff to interact with those experiencing homelessness instead of referring them to law enforcement.
- Enabled South Salt Lake to fund a coordinator within city government to focus specifically on homeless related issues.
- Both South Salt Lake and Midvale City were able to successfully mitigate the effects of having a resource center in their respective communities through enhancing their public safety response.

CHALLENGE

During the 2022 general legislative session, the Homeless Shelter Cities Mitigation Restricted Account funding distribution was significantly changed for State Fiscal Year 2023. These changes will impact the amount of funding an eligible municipality receives, as well as the programs an eligible municipality chooses to fund. Funded programs will vary significantly across municipalities. This presents challenges in regards to finding common and consistent data points that can be reported across municipalities. For example, it is difficult to compare data for the public safety impact of this fund as each city uses different metrics to measure calls, interactions and responses to calls into their dispatch systems. The Office of Homeless Services is actively working with each municipality to determine consistent measures to be reported to the legislature.

For additional information visit jobs.utah.gov/homelessness or contact Tricia Davis, assistant division director, at tadavis@utah.gov or the State Homelessness Coordinator, Wayne Niederhauser at wniederhauser@utah.gov.

HOUSING

COMMUNITY MODERATE INCOME HOUSING PLANNING



The Housing and Community Development Division provides technical assistance to Utah's cities and counties for planning moderate-income housing. Certain cities, metro townships, and counties must facilitate a reasonable opportunity for a variety of housing, including moderate income housing to meet the needs of people of various income levels living, working, or desiring to live or work in the community, and to allow people with various incomes to benefit from, and fully participate in, all aspects of neighborhood and community life.

In 2019, Senate Bill 34 included modifications to the moderate income housing requirements and 24 strategies to help with the development of moderate income housing within the next five years. This statute has been updated this year with the passing of HB 462 which substantially increased the actionable strategies. It requires local jurisdictions to create implementation plans that will help guide them to success in achieving the goals of the strategies they adopt. The planning commissions were required to make recommendations to implement, at a minimum, three strategies in their proposed general plan. All required entities submitted their moderate income housing plans and over the next fiscal year, the division will be able to track and report their progress. The statute also requires annual reporting on items such as: accessory dwelling units, progress towards implementation of adopted strategies, and overall housing characteristics. The Division is working with the Kem C. Gardner Institute and the various municipal jurisdictions to generate a state-wide database to function as a clearinghouse of information on moderate-income housing.

The Housing and Community Development Division has budgeted for financial assistance for the cost of developing plans for low- and moderate-income housing to the extent of the legislative appropriation. To better distribute information on how cities can meet present and prospective housing needs, the division developed a simple but effective [one-stop webpage](#). The division continues to provide direct technical advice and consultation with municipalities on how to facilitate the creation of low- and moderate-income housing and provides a number of self-service tools and resources on its website to maximize the extent of the technical assistance it can provide. These tools and resources include:

- Clearinghouse of information for federal, state and local housing assistance programs

PROGRAM HIGHLIGHTS

- Model moderate-income housing plan element and template
- Outline and writing guide for a moderate-income housing plan
- Database of moderate-income housing plans
- Clearinghouse of affordable housing data
- Five-year housing projection calculator
- Housing gap assessment tool
- Annual affordable housing assessment reports

For additional information about Moderate-Income Housing Database Programs and statutory reporting requirements, contact William Cobabe at wcobabe@utah.gov.

MEDICAL (MEDICAID, CHIP AND UPP)

PROGRAM PURPOSE



Medicaid is a program which covers medical expenses for certain groups of people who have limited income and resources. Medicaid primarily covers children, pregnant women, the elderly and persons with disabilities. Once approved, Medicaid eligibility will be reviewed

annually. By providing health coverage, Medicaid aims to improve the health of people in Utah who might otherwise go without medical care for themselves or their children.

The Children's Health Insurance Program (CHIP) is a low-cost health insurance plan for uninsured children. CHIP aims to cover Utah's children. The program is available to children of families with income levels too high to qualify for Medicaid, who are not enrolled in insurance, and cannot afford private or employer-sponsored health insurance. Once approved, CHIP eligibility is reviewed annually.

Utah's Premium Partnership (UPP) for Health Insurance is for children and adults. UPP was created to help uninsured Utahns take advantage of employer-sponsored health insurance by making it more affordable. UPP helps working individuals and families by reimbursing for all or part of their monthly health insurance premiums through their employer's health insurance plan or COBRA coverage. Once approved, UPP requires an annual eligibility renewal.

KEY INITIATIVES AND STRATEGIES

There are various quality control mechanisms of eligibility for medical assistance that require a collaborative effort between the Department of Health and Workforce Services. Quality

is defined as making the correct eligibility determinations by assuring the customer is issued benefits on the appropriate medical program or medical plan for each month. The quality element may be reviewed by:

- Workforce Services, through the internal Performance Review Team;
- Medicaid Eligibility Quality Control unit, often project-based; and
- External reviewers, including the State Auditor's Office annual Single State Audit and the Payment Error Rate Management audit, which is performed every three years.

OUTCOMES AND KEY MEASURES

Key outcomes and measures for the program in State Fiscal Year 2022 are:

- Program Timeliness (decision made in under 30 days): 92.68%
- Average Days to Decision: 11.17 days

ACHIEVEMENTS

- The team received a rating of 100% on the Single State Audit.

CHALLENGE

The challenge this year continues to revolve around COVID-19, specifically the Medicaid directive of not closing or reducing benefits during the national emergency period. Though the hope is that the directive ends soon, there is still not an actual end date. As was the case last year, challenges stem from determining how to properly act on changes while not negatively impacting the customer's benefit or in some instances not decrease their benefit. It will be difficult, systematically and procedurally, when this period is over to get cases and benefits corrected and aligned with policy. There is continued work on training, resource designs, workload and build requests. However, without a date, it is very challenging to know when to act on these. Timing will be key.

For additional information about the medical program, contact Muris Prses at mprses@utah.gov.

PAMELA ATKINSON HOMELESS TRUST FUND

PROGRAM PURPOSE

The Pamela Atkinson Homeless Trust Fund (PAHTF) and the Homeless to Housing Restricted Account (H2H) are the primary mechanisms of the state of Utah to deliver core funding to assist nonprofit agencies serving the homeless

PROGRAM HIGHLIGHTS



population. These sources are combined to release one competitive Request for Proposal (RFP).

KEY INITIATIVES AND STRATEGIES

A critical component of fund utilization is to leverage dollars to the greatest extent possible. The PAHTF, and H2H funds are utilized as the state match for the federal Emergency Solutions Grant, which brings an additional \$1.3 million in federal funding to support homeless programs. In addition, the fund is carefully deployed to maximize the more than \$10 million in U.S. Department of Housing and Urban Development Continuum of Care funding for which nonprofit homeless service providers can qualify.

In addition to maximizing and leveraging opportunities, Utah made a concerted effort to fund projects that emphasize cost-effective solutions for chronic homelessness as well as other distinct sub-populations of individuals and families experiencing homelessness.

FUNDING UPDATE

- PAHTF total budget for FY22 projects: \$2,231,851
- H2H total budget for FY22 projects: \$14,024,073
- 32 agencies received funding for 75 projects statewide
 - ♦ State Fiscal Year 2022 funded projects include: emergency shelter, mobile medical clinic operations, permanent supportive housing case management, rapid re-housing, street outreach, transitional housing case management, and comparable database resources for domestic violence service providers.

OUTCOMES AND KEY MEASURES

- Number of individuals accessing projects supported by PAHTF and H2H: 17,016
- Number of individuals exiting to permanent destinations from projects supported by PAHTF and H2H: 2,351

- Individuals in permanent housing projects, other than rapid rehousing, supported by PAHTF and H2H who exited to or retained permanent housing: 95.58%

ACHIEVEMENTS

- Permanent housing projects, other than rapid rehousing, funded in part by the Pamela Atkinson Homeless Trust Fund and Homeless to Housing Restricted Account, exceeded the goal in the State of Utah Strategic Plan on Homelessness to have at least 94% of individuals exit to or retain permanent housing.

CHALLENGES

Data from the 2022 Point-in-Time Count and reports from Local Homeless Councils throughout the state indicate that there are increasing numbers of people experiencing unsheltered homelessness. Additionally, the nature of unsheltered homelessness appears to be shifting, resulting in larger encampments that pose public health and other challenges for those staying in the camps and the communities around them. Individuals experiencing unsheltered homelessness have different needs and concerns than those in shelter and can be harder to engage with services made available through PAHTF and H2H funds.

For additional information about the Pamela Atkinson Homeless Trust Fund and the Homeless to Housing Restricted Account visit jobs.utah.gov/homelessness or contact Tricia Davis, assistant division director, at tadavis@utah.gov or the State Homelessness Coordinator, Wayne Niederhauser at wniederhauser@utah.gov.

SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

PROGRAM PURPOSE



The Supplemental Nutrition Assistance Program (SNAP or Food Stamps) offers nutrition assistance to millions of eligible, low-income individuals and families, and provides economic benefits to communities nationwide. SNAP is the largest program in the domestic hunger safety net. The U.S. Food and Nutrition Service (FNS) works with state agencies, nutrition educators, and neighborhood- and faith-based organizations to ensure those eligible for nutrition assistance can make informed decisions about applying for the program and accessing benefits. FNS also works with state partners and the retail community to improve program administration and ensure program integrity.

PROGRAM HIGHLIGHTS

SNAP benefits can be used to purchase food, such as breads and cereals, fruits and vegetables, meats, fish and poultry, and dairy products. Benefits can also be used to buy seeds and plants which produce food. SNAP benefits cannot be used to buy beer, wine, liquor, cigarettes or tobacco; or nonfood items, such as pet foods, soaps, paper products and household supplies, vitamins, medicines, food that will be eaten in the store or hot foods.

KEY INITIATIVES AND STRATEGIES

Able-Bodied Adults Without Dependents (ABAWD):

Individuals who are able-bodied, aged 18 to 49 years old and without dependents can only receive SNAP benefits for three months out of 36 months. After receiving three months of benefits in a 36-month period, an ABAWD must be working 20 hours per week, or be in training 20 hours per week (or a combination of both) in order to continue to receive SNAP benefits. An ABAWD is required to participate in mandatory SNAP Employment and Training for three out of 12 months.

Employment and Training Program: Employment and Training Program: The purpose of the Employment and Training Program is to assist able-bodied SNAP recipients obtain employment by helping households gain skills, training, work or experience that will increase self-sufficiency.

Nutrition Education:

- Contract with Utah State University (USU) to help low-income families who receive SNAP learn to budget their benefits and cook healthy, nutritious low-cost meals.
- Working with USU to plan targeted nutrition education for intergenerational poverty families.
- Nutrition education contract is \$1,592,097 (100% federally funded).

Waivers with FNS:

- Telephone interview waiver: Allows interviews for SNAP to be conducted over the telephone rather than in-person at an employment center.
- Unscheduled interview waiver: Allows customers to call for an interview during business hours rather than scheduling an interview appointment.
- Revolving door waiver: Allows customers to resolve the reason for case closure within 30 days without having to complete a new application.
- Shortening certifications waiver: Allows customers who apply for other programs to align the SNAP review period with other programs.
- Verification of new household members waiver: Allows customers 30 days from the date a new household

member is reported to provide requested verification to be added to the benefit.

OUTCOMES AND KEY MEASURES

Key outcomes and measures for SNAP in State Fiscal Year 2022 are:

- Program Timeliness (decision made in under 30 days): 94.30
- Average Days to Decision: 13.87 days

ACHIEVEMENTS

- ESD redesigned and implemented our Employment and Training system. The new process focuses on making quality referrals to help individuals learn the skills needed to find work and increase household income.
- ESD Implemented and issued the SNAP Emergency Allotment program during the COVID-19 pandemic. Thus far, the SNAP Emergency Allotment program has been issued for the months of April 2020 through August 2022, with plans to continue in future months until the program has ended. In January 2021, ESD implemented another required change to the program by increasing the maximum allotment amounts by 15% and providing a minimum \$95 SNAP issuance to any household not receiving at least that amount. This change impacted all SNAP customers. Since January 2021 the program has issued an estimated additional \$13 million per month in SNAP benefits to approximately 75,000 families per month.
- In conjunction with the Utah State Board of Education, ESD Implemented and issued the Pandemic Electronic Benefit Transfer (P-EBT) program during the COVID-19 pandemic. The program focused on issuing SNAP-like benefits to eligible Utah school children who were unable to receive free and reduced-price school meals because of school closures. ESD issued P-EBT benefits to eligible Utah students in August and September 2020 for Utah School Year 2019-2020. The program continued into the Utah School Year 2021-2022. ESD issued three separate rounds of P-EBT payments to eligible Utah students for the months of September 2021 through May 2022. The P-EBT program was expanded to any children under the age of six in child care who are receiving SNAP. ESD issued three rounds of P-EBT payments to this group for the months of October 2021 through May 2022. The P-EBT program was expanded to cover both groups of Utah students and children under the age of six in child care for the summer months. ESD will be issuing a one-time \$391 P-EBT benefit at the end of August 2022.

PROGRAM HIGHLIGHTS

CHALLENGES

- During the COVID-19 pandemic, new Federal Program Initiatives for SNAP were delegated to states to implement with complex programming and short turnaround timeframes. Two of these initiatives were SNAP Emergency Allotment and coordination with the Utah State Board of Education to administer the COVID-19 P-EBT program. Both programs remain open and operational.
- ESD was asked to quickly adjust priorities within the existing SNAP program to meet challenges brought about by the COVID-19 pandemic. These adjustments included ABAWD Time Limit exemptions, E&T program and system redesigns and a temporary blanket waiver for Quality Control Face-to-Face interviews.
- ESD had to continue to meet SNAP program requirements in benefit accuracy and timeliness while shifting the majority of its workforce to a teleworking environment.

For additional information about SNAP contact Muris Prses at mprses@utah.gov.

TEMPORARY ASSISTANCE FOR NEEDY FAMILIES

PROGRAM PURPOSE

The Temporary Assistance for Needy Families (TANF) program is designed to help needy families achieve self-sufficiency. States receive block grants to design and operate programs that accomplish one of the purposes of TANF.

The four purposes of the TANF program are to:

1. Provide assistance to needy families so that children can be cared for in their own homes
2. Reduce the dependency of needy parents by promoting job preparation, work and marriage

3. Prevent and reduce the incidence of out-of-wedlock pregnancies
4. Encourage the formation and maintenance of two-parent families

Cash Assistance Grants, known in Utah as the Family Employment Program (FEP), is a required program states must provide under purposes one and two.

KEY INITIATIVES AND STRATEGIES

- Increased emphasis on career coaching
- Focus on increased outcomes for intergenerational poverty families
- Continued use of family-focused case management

TANF Grants:

- TANF Family Housing grants awarded through 2025
- TANF III RFG grants awarded to fund 24 programs in the community to support financial education for low income families and youth development for low income, high risk youth
- Social Research Institute continues to evaluate the Family Employment Program case management and other TANF-funded projects
- Support for domestic violence shelter services through a grant with the Department of Health and Human Services

OUTCOMES AND KEY MEASURES

TANF measures for state fiscal year 2022:

- Positive Closures — Family Employment Program: 71.82%
- Positive Closures — Family Employment Program Two Parent: 87.5%
- Case Accuracy: 94.58%
- Element Accuracy: 96.01%
- Number of cases reviewed: 1,184



PROGRAM HIGHLIGHTS

ACHIEVEMENTS

- Utah was one of eight states accepted into the TANF Data Collaborative, a 30-month project sponsored by the Department of Health and Human Services Office of Planning, Research and Evaluation to help states with data research projects. As part of the project, Workforce Services has completed the project analyzing our TANF data. From the project we have been able to start to better understand the makeup and reasons parents return to FEP benefits.
- Provided back-to-school payments to 31,387 families through the administration of PEAFF (Pandemic Emergency Assistance Funding).
- Awarded 16 entities funding to provide TANF Family Housing through a competitive RFGA process to assist TANF eligible families throughout the state.

CHALLENGES

- Due to the success of Utah's economy, the department is assisting a higher number of disadvantaged families with multiple barriers who are unable to obtain employment in a booming economy. The department continues to explore innovative ways of serving these families and helping them overcome barriers to obtain sustainable employment. The CARES and ARPA funding has mitigated the need for those impacted by the pandemic to access FEP.
- The disadvantaged families who continue to be served face several challenges amplified by the effects of the COVID-19 pandemic and inflation. The department continues to assist these families in creative ways to help them overcome challenges to obtaining sustainable employment.

For additional information about TANF, contact Tonia Jones at toniajones@utah.gov.

THROUGHPUT INFRASTRUCTURE FUND

PROGRAM PURPOSE

In 2016, the Throughput Infrastructure Fund was established with an allocated \$53 million for loans or grants to eligible projects, specifically an electrical transmission line, short line railroad, deepwater port or pipeline for liquid or gaseous hydrocarbons. The fund will be administered by the Permanent Community Impact Fund Board. A legislative update in 2019 (35A-8-39) states that the first throughput infrastructure project considered by the impact board shall be a bulk commodities ocean terminal project.

KEY INITIATIVES AND STRATEGIES

The board shall review and approve Throughput Infrastructure Fund applications utilizing a one-time fund of \$53 million in sales tax revenues. The board has developed an initial due diligence checklist indicating the requirements for all applications to the Throughput Infrastructure Fund. Because of the scope and nature of the proposed investment, all applications shall be subject to the review of an outside consultant. No applications have been submitted to date.

FUNDING UPDATE

Fund balance: \$57,094,426

An application has not yet been submitted to utilize the fund.

OUTCOMES AND KEY MEASURES

Upon receipt of an application from an interlocal agency created for the sole purpose of undertaking a throughput infrastructure project that is a bulk commodities ocean terminal project, the impact board shall grant up to two% of the money in the Throughput Infrastructure Fund to the interlocal agency to pay or reimburse costs incurred by the interlocal agency preliminary to its acquisition of the throughput infrastructure project and fund the acquisition of the throughput infrastructure project if the application meets all criteria established by the impact board.

ACHIEVEMENTS

- Throughput Fund balance is steady until utilized.

CHALLENGES

- Throughput projects will require outside review for project scope and financial efficacy.

For additional information about the Throughput Infrastructure Fund contact Candace Powers at cpowers@utah.gov.

VETERAN EMPLOYMENT PROGRAM

PROGRAM PURPOSE

Veteran and Military Employment Services consist of services and programs to assist veterans, currently serving military members and spouses in obtaining and retaining meaningful employment.

The federally funded Jobs for Veterans State Grant (JVSG) is specifically targeted to veterans with significant barriers to employment. The team works in collaboration with other public and private entities to make sure services are consistent throughout the state.



PROGRAM HIGHLIGHTS

KEY INITIATIVES AND STRATEGIES

Employment goal — Increase employment for veterans:

- Priority of service provides veterans preference in the delivery of all employment and training services offered by the department.
- Seven full-time and four part-time Veterans' Representatives (Disabled Veteran Outreach Program (DVOP) specialists) are located in employment centers throughout the state to provide individualized career service to targeted veteran populations that have barriers in obtaining employment.

Employer goal — Increase the number of employers hiring veterans and posting job orders:

- One full-time Local Veteran Employment Representative (LVER) and three Consolidated DVOP/LVER positions provide services and coordinate the provision of services from 12 Workforce Development Specialists located throughout the state to promote the hiring of veterans by Utah employers.
- The Utah Patriot Partnership program began in May 2011. Since then, approximately 1,200 employers have become official partners. Utah Patriot Partners pledge to extend priority employment consideration to veterans, military members and spouses.

Education goal — Increase the number of veterans obtaining credentials, certificates and degrees:

- The department is part of the Utah Veteran Education and Training Working Group, which has an ongoing collaboration with the Utah Department of Veteran Affairs, members of the Utah System for Higher Education and the Utah College of Applied Technology to determine and assist veterans with education pathways and to receive credit for their military experience.
- The Accelerated Credentialing to Employment (ACE) program supports veterans, currently serving military members and spouses, to translate their military experiences and skills to the equivalent educational credits, certificates, licenses and credentials. This accelerates their ability to obtain and retain meaningful employment. Three dedicated full-time ACE specialists provide services statewide.
- ACE placed 231 veterans in employment and supported 241 obtaining licenses and certificates in Fiscal Year 2022.
- ACE specialists conducted 159 outreach activities and educated 3,448 community partners, veterans, service

members and spouses about the services provided by the department. The COVID-19 pandemic impacted our ability to conduct outreach throughout the year.

FUNDING UPDATE

The United States Department of Labor Veteran Employment and Training Services (USDOL/VETS) continues to provide funding for the Jobs for Veterans State Grant (JVSG). ACE continues to be funded by the American Job Growth funds and the Utah Department of Veteran and Military Affairs (UDVMA) to continue to support those service members and spouses that may not meet the federal definition for veteran status.

OUTCOMES AND KEY MEASURES

- Under the JVSG program, the state is required to provide 90% Individualized Career Services to veterans with Significant Barriers to Employment (SBEs). Throughout the year, that goal was exceeded and reached above 96%.
- JVSG staff provide services to eligible veterans and targeted populations. There is a 0% goal of staff providing services to non-veterans. This past year, the goal was exceeded by 1.6%.
- JVSG second and fourth quarter retention rates, and median earnings for customers exited the program after the second quarter.

ACHIEVEMENTS

- Virtual Veteran and Military Employment Services Overview workshops were conducted weekly as a method of outreach during a year of pandemic restrictions.
- The program developed and taught weekly, virtual workshops on Civilian Resumes and Federal Resumes targeted to those individuals with military experience and training and their spouses.

CHALLENGES

- Efforts must be continued to reach and provide quality services to veterans, especially those with significant barriers to employment, who lack the means or use of technology and cannot readily visit an employment center.
- Educating and providing information about the Veteran and Military Employment Program is an ongoing challenge. Too many veterans, service members and their families are unaware of the available services.

For additional information about Veterans Employment contact Phil Martial at jmartial@utah.gov.

PROGRAM HIGHLIGHTS

WAGNER-PEYSER

PROGRAM PURPOSE



Wagner-Peyser is one of the six core partners under the Workforce Innovation and Opportunity Act (WIOA). Wagner-Peyser serves job seekers and employers seeking a variety of employment-related labor exchange services available online and in the one-stop employment centers. The state of Utah utilizes Wagner-Peyser funding to provide targeted labor exchange activities to employers, unemployment insurance claimants, veterans, persons with disabilities, ex-offenders, older workers, disadvantaged youth and other vulnerable populations.

WIOA presents an extraordinary opportunity to improve job and career options for the nation's workers and job seekers through an integrated, job-driven, public workforce system that links diverse talent to businesses. It supports the development of strong, vibrant regional economies where businesses thrive and people want to live and work. Wagner-Peyser funds career services for all individuals, which include job search and placement assistance, an initial assessment of skills and needs, labor market information, comprehensive assessment, development of an individualized employment plan and career planning.

KEY INITIATIVES AND STRATEGIES

Wagner-Peyser reinforces the partnerships and strategies necessary for staff to provide job seekers and workers with high-quality career services, education and training and supportive services they need to get good jobs and stay employed and to help businesses find skilled workers and access other supports, including education and training for their current workforce.

Workforce Services is focused on meeting the needs of employers and helping more job seekers become employed and retain employment. Job preparation workshops are available both online and in-person. That and the SmartStart Guide (a guide to finding and keeping a job) are valuable resources and tools that provide job seekers with the most current quality information.

OUTCOMES AND KEY MEASURES:

Wagner-Peyser Job Seeker Measures for Program Fiscal Year 2020 (State Fiscal Year 2021)

- Employment (Second Quarter after Exit) – 67.3%
- Employment (Fourth Quarter after Exit) – 64.3%
- Median Earnings (Second Quarter after Exit) – \$8,239

Wagner-Peyser Employer Measures for Program Year 2020 (State Fiscal Year 2021)

- Employer Engagement Rate – 20.5%
- Employer Repeat Business Rate – 52.6%

ACHIEVEMENTS

Staff presented over 100 statewide virtual and in-person workshops assisting thousands of job seekers to access employment success strategies, tools and resources, career coaching and support.

Utah met all three negotiated Wagner Peyser performance measures in the last available fiscal year.

Staff assisted 20,318 Utah employers with workforce needs over the past fiscal year.

CHALLENGE

As we continue to adjust our services to meet the needs of job seekers and employers in a virtual environment, we find that many Utahns are unaware of the services we provide. Over the next year we will continue to connect with community partners to help unemployed or underemployed individuals in Utah take advantage of the services available to assist them in connecting to the workforce.

With Utah's resilient economy and the unemployment rate at an all-time low, employers are having a hard time filling positions. The department continues to try to prepare vulnerable populations to fill employment needs of Utah's businesses.

For additional information about Wagner-Peyser contact Heather Mousley at hmousley@utah.gov.

WORKFORCE INNOVATION AND OPPORTUNITY ACT - ADULT AND DISLOCATED WORKER PROGRAMS

PROGRAM PURPOSE

The Workforce Innovation and Opportunity Act (WIOA) Adult and Dislocated Worker Programs provide workforce activities that are targeted at increasing employment, retention and earnings of participants while assisting employers in finding the skilled workers they need to compete and succeed in business. WIOA programs are intended to increase occupational skills attainment by participants resulting in an improved quality of the workforce, reduced welfare dependency and enhanced productivity and competitiveness of the nation. The WIOA

PROGRAM HIGHLIGHTS

Adult Program targets low-income recipients with barriers to employment. The Dislocated Worker Program targets individuals who have been laid off or have received a notice or termination of layoff from employment, including active military service, and have met other dislocated worker status eligibility requirements. The Dislocated Worker Program also serves displaced homemakers, including spouses of active military members.

Participants in both programs receive services via a coordinated service delivery system in the one-stop employment center delivery system and in coordination with Wagner-Peyser. Both career and training services are included. Career services can include job search and placement assistance, an initial assessment of skills and needs, labor market information, comprehensive assessment, development of an individualized employment plan, career planning and supportive services, if appropriate. Training services allow participants to be linked to job opportunities within their community through occupational skills training, basic skills training and work-based learning opportunities.

KEY INITIATIVES AND STRATEGIES

- Provide outreach and education about the programs to disadvantaged adults to increase awareness of services available to them
- Connect dislocated workers to employment opportunities and retraining when needed
- Increase staff career coaching skill level
- Increase participant awareness of registered apprenticeship and other work-based learning opportunities

OUTCOMES AND KEY MEASURES

WIOA Adult Job Seeker Measures for Program Year 2020 (State Fiscal Year 2021)

- Employment (Second Quarter after Exit) – 74.3%
- Employment (Fourth Quarter after Exit) – 72.6%
- Median Earnings (Second Quarter after Exit) – \$6,571
- Credential Attainment – 74.2%
- Measurable Skill Gains – 50.9%

WIOA Dislocated Worker/Job Seeker Measures for Program Year 2020 (State Fiscal Year 2021)

- Employment (Second Quarter after Exit) – 81.9%
- Employment (Fourth Quarter after Exit) – 81.9%
- Median Earnings (Second Quarter after Exit) – \$10,535
- Credential Attainment – 69%
- Measurable Skill Gains – 49.8%

ACHIEVEMENTS

- Utah met all five negotiated WIOA Adult and WIOA Dislocated Worker performance measures in the last available fiscal year.
- The department implemented a statewide educational campaign on WIOA Career and Education Services targeted at vulnerable populations to educate them on services available to them.
- Enhanced data validation efforts improved federal reporting and program accuracy.

CHALLENGES

- Ensure those most in need of these services are aware of the program and know how to access it.
- Provide flexibility and accommodations for vulnerable customers facing challenges.

For additional information about WIOA Adult and Dislocated Worker Programs, contact Lindsay Cropper at lcropper@utah.gov.

WORKFORCE INNOVATION AND OPPORTUNITY ACT - YOUTH PROGRAM

PROGRAM PURPOSE:

The Workforce Innovation and Opportunity Act (WIOA) Youth Program serves a vital role in the overall array of services for at-risk youth in Utah. The realities of today's global economy make it imperative that publicly funded workforce systems for youth be demand-driven. The programs and services made available through those systems should also be aimed at preparing our state's most at-risk youth for real career opportunities. WIOA outlines a broader youth vision that supports an integrated service delivery system and gives a framework through which states can leverage other federal, state, local and philanthropic resources



PROGRAM HIGHLIGHTS

to support in-school and out-of-school youth. WIOA affirms Workforce Services' commitment to providing high-quality services for youth and young adults beginning with career exploration and guidance, continued support for educational attainment, opportunities for skills training in in-demand industries and occupations and culminating with a good job along a career pathway or enrollment in post-secondary education. Well-designed workforce programs offer youth who are disconnected from mainstream institutions another opportunity to successfully transition to adult roles and responsibilities. The goal of youth-serving agencies across the state, including the WIOA Youth Program, is for Utah's at-risk youth to live successfully as adults.

Out-of-school youth (and those most at risk of dropping out) are an important part of the workforce "supply pipeline" needed by businesses to fill job vacancies. WIOA-funded youth programs provide leadership by serving as a catalyst to connect these youth with quality secondary and post-secondary educational opportunities and high-growth and other employment opportunities.

KEY INITIATIVES AND STRATEGIES:

- Continue to increase virtual service delivery for youth to accommodate challenges facing youth.
- Engage at-risk youth in the workforce by connecting them to worksite learning or employment opportunities, and supporting youth with education activities.
- Continue to expend at least 75% of funds on disadvantaged out-of-school youth.
- Continue to support work experience activities for youth by expending 20% of youth funding on work experience activities.
- Support the Youth Transition to Adult Living program with co-enrollment in Youth programs. This is a partnership with the Utah Division of Child and Family Services and serves foster care youth who are aging out or have aged out of foster care. The Education and Training Voucher Program provides additional funding to these youth to help pay for post-secondary education expenses.

OUTCOMES AND KEY MEASURES:

WIOA Youth Job Seeker Measures for Federal Fiscal Year 2021

- Employment (Second Quarter after Exit) – 76.9%
- Employment (Fourth Quarter after Exit) – 69.6%
- Median Earnings (Second Quarter after Exit) – \$3,224
- Credential Attainment – 55%

- Measurable Skill Gains – 47.3%

ACHIEVEMENTS

- Utah exceeded the goals of expanding at least 75% of funds on out-of-school youth and at least 20% of expenditures on work experience opportunities for youth.
- Utah met all five of the negotiated WIOA Youth performance measures in the last available fiscal year.
- Utah implemented a statewide educational campaign on WIOA Career and Education Services targeting disadvantaged youth.

CHALLENGE

The Department of Workforce Services will continue to educate the most disadvantaged and at-risk youth about services available and help these youth overcome barriers in preparation for employment and education attainment. At-risk youth have a difficult time completing education and obtaining needed employment credentials, which is exacerbated in a virtual education environment. The department will continue to look for innovative ways to assist at-risk youth with obtaining credentialing and successfully entering the workforce.

For additional information about the WIOA Youth Program, contact Lindsay Cropper at lcropper@utah.gov.

BUDGET DATA

STATE FISCAL YEAR 2022



| PROGRAM | ACTUAL EXPENDITURES | SOURCE OF EXPENDITURES | | | | | |
|---|----------------------|------------------------|----------------------|-----------------|---------------------|---------------------|---------------------|
| | | GENERAL FUND | FEDERAL FUNDS | DED CREDIT | EXPENDABLE RECEIPTS | RESTRICTED | TRANSFER |
| STATE OFFICE OF REHABILITATION - NBAA | | | | | | | |
| NBA - SOR Executive Director | 310,794 | - | 168,115 | 614 | 8 | 141,850 | 207 |
| NBB - Blind & Visually Impaired | 3,386,907 | 37,136 | 1,193,987 | 32,482 | - | 2,123,302 | - |
| NBC - Rehabilitation Services | 42,182,667 | 465,977 | 23,896,531 | 397 | 342,177 | 17,477,585 | - |
| NBD - Disability Determination | 12,746,419 | - | 12,745,768 | - | - | 651 | - |
| NBE - Deaf & Hard of Hearing | 2,853,122 | 228,046 | 277,364 | 36,584 | 1,406 | 2,275,836 | 33,886 |
| TOTAL NBAA | \$61,479,909 | \$731,159 | \$38,281,765 | \$70,077 | \$343,591 | \$22,019,224 | \$34,093 |
| ADMINISTRATION - NJAA | | | | | | | |
| NJA - Executive Director | 1,324,325 | 331,672 | 773,225 | 5,198 | 7,425 | 32,037 | 174,768 |
| NJE - Communications | 1,359,484 | 377,745 | 734,429 | 4,921 | 9,016 | 16,112 | 217,261 |
| NJH - Human Resources | 1,655,558 | 452,615 | 887,655 | 5,869 | 24,192 | 20,298 | 264,929 |
| NJT - Administrative Support | 9,199,687 | 2,848,224 | 4,597,591 | 30,389 | 55,227 | 118,934 | 1,549,322 |
| NJU - Internal Audit | 893,014 | 245,344 | 483,010 | 3,245 | 7,139 | 11,021 | 143,255 |
| TOTAL NJAA | 14,432,068 | \$4,255,600 | \$7,475,910 | \$49,622 | \$102,999 | \$198,402 | \$2,349,535 |
| OPERATIONS AND POLICY - NJBA | | | | | | | |
| NJJ - Utah Data Research Center | 12,505,496 | 5,789,482 | 5,419,035 | 25,662 | 45,648 | 116,844 | 67,532 |
| NJL - Workforce Research and Analysis | 162,081,905 | 12,521,316 | 137,461,798 | 51,101 | 5,193 | 10,053,904 | 232,523 |
| NJP - Eligibility Services | 29,411,749 | 747,247 | 28,664,502 | - | - | - | 26,415,005 |
| NJD - Workforce Development | 7,339,088 | - | 7,334,990 | 4,098 | - | - | 1,816,456 |
| NJB - Facilities and Pass-Through | 590,855 | 590,855 | - | - | - | - | 1,263,002 |
| NJY - Information Technology | 2,795,616 | 345,619 | 2,226,270 | 123 | 142 | 19,243 | 8,433,427 |
| NJF - Temporary Assistance for Needy Families | 284,637 | - | 284,637 | - | - | - | - |
| NJS - Nutrition Assistance | 69,947,639 | 20,826,194 | 19,813,468 | 69,355 | 755,446 | 3,065,421 | - |
| NJG - Refugee Assistance | 101,475,254 | 7,414 | 99,980,759 | - | - | 1,487,081 | - |
| NJW - Workforce Innovation & Opportunity Act Assistance | 198 | 100 | 98 | - | - | - | - |
| NJR - Child Care Assistance | 4,206,954 | 88,564 | 4,118,390 | - | - | - | - |
| NJM - Trade Training & Subsidies | 280,882 | 5,514 | 15,000 | - | - | 20,111 | - |
| NJX - Other Assistance | 37,522,820 | 7,674,295 | 19,308,077 | 203,071 | 775,812 | 2,493,350 | 216,635 |
| TOTAL NJBA | 428,443,093 | 48,596,600 | 324,627,024 | 353,410 | 1,582,241 | 17,255,954 | \$38,444,580 |
| NUTRITION ASSISTANCE - NJCA | | | | | | | |
| NJZ Nutrition Assistance - SNAP | 556,570,266 | - | 556,570,266 | - | - | - | - |
| TOTAL NJCA | \$556,570,266 | \$0 | \$556,570,266 | \$0 | \$0 | \$0 | \$0 |
| GENERAL ASSISTANCE - NKA | | | | | | | |
| NKA General Assistance | 3,153,617 | - | - | - | - | 2,903,617 | 250,000 |
| TOTAL NKA | \$3,153,617 | \$0 | \$0 | \$0 | \$0 | \$2,903,617 | \$250,000 |

BUDGET DATA CONT.

| PROGRAM | ACTUAL EXPENDITURES | SOURCE OF FUNDS | | | | | |
|--|------------------------|---------------------|------------------------|--------------------|---------------------|----------------------|---------------------|
| | | GENERAL FUND | FEDERAL FUNDS | DED CREDIT | EXPENDABLE RECEIPTS | RESTRICTED | TRANSFER |
| UNEMPLOYMENT INSURANCE - NLAA | | | | | | | |
| NLA - Unemployment Insurance | 22,960,249 | 45,696 | 19,914,347 | 553,664 | 29,329 | 1,417,213 | 1,000,000 |
| NLJ - Adjudication | 3,974,574 | 834,540 | 3,062,736 | 3,161 | 3,771 | 55,124 | 15,242 |
| TOTAL NLAA | \$26,934,823 | \$880,236 | \$22,977,083 | \$556,825 | \$33,100 | \$1,472,337 | \$1,015,242 |
| HOMELESSNESS PROGRAMS – NOAA | | | | | | | |
| NOA - Office of Homeless Services | 35,120,871 | 1,685,600 | 11,053,997 | - | - | 22,364,094 | 17,180 |
| TOTAL NOAA-HOMELESSNESS PROGRAMS | \$35,120,871 | \$1,685,600 | \$11,053,997 | \$0 | \$0 | \$22,364,094 | \$17,180 |
| HOUSING AND COMMUNITY DEVELOPMENT - NSAA | | | | | | | |
| NSA - HCD Administration | 487,128 | 18,013 | 284,040 | 74,057 | 39,927 | 71,091 | - |
| NSC - Community Development | 9,566,650 | 393,528 | 8,382,625 | - | - | 790,497 | - |
| NSE - Housing Development | 168,799,877 | 1,184,619 | 101,129,132 | 655,401 | 65,190,086 | 140,639 | 500,000 |
| NSF - Community Services | 14,496,360 | 424,107 | 14,037,408 | - | - | 34,845 | - |
| NSG - Home Energy Assistance Target | 25,032,946 | - | 25,011,734 | 21,212 | - | - | - |
| NSN - Weatherization Assistance | 10,197,738 | 5,723 | 9,304,282 | 19,624 | 868,109 | - | - |
| TOTAL NSAA | \$228,580,699 | \$2,025,990 | \$158,149,221 | \$770,294 | \$66,098,122 | \$1,037,072 | \$500,000 |
| COMMUNITY DEVELOPMENT CAPITAL BUDGET - NTAA | | | | | | | |
| NTE - Permanent Community Impact Board | 35,041,521 | - | - | - | - | 35,041,521 | - |
| TOTAL NTAA | \$35,041,521 | \$0 | \$0 | \$0 | \$0 | \$35,041,521 | \$0 |
| SPECIAL SERVICES DISTRICTS - NWAA | | | | | | | |
| NWA - Special Service Districts | 3,636,726 | - | - | - | - | 3,636,726 | - |
| TOTAL NWAA | \$3,636,726 | \$0 | \$0 | \$0 | \$0 | \$3,636,726 | \$0 |
| WORKFORCE SERVICES FUNDS | | | | | | | |
| 2115 - Navajo Revitalization Fund | 1,318,120 | - | - | - | - | 1,318,120 | - |
| 2135 - Uintah Basin Revitalization Fund | 2,389,803 | - | - | - | - | 2,389,803 | - |
| 2151 - Qualified Emergency Food Agencies Fund | 838,566 | - | - | - | - | 838,566 | - |
| 2260 - Child Care Fund | - | - | - | - | - | - | - |
| 2265 - Refugee Services Fund | 23,735 | - | - | - | - | 23,735 | - |
| 2345 - Utah Community Center for the Deaf Fund | 2,874 | - | - | - | - | 2,874 | - |
| 2355 - Individuals with Visual Impairment Fund | 13,283 | - | - | - | - | 13,283 | - |
| 5110 - Unemployment Compensation Fund | 147,306,204 | - | 5,628,372 | - | - | 141,677,832 | - |
| 7355 - Individuals with Visual Impairment Vendors Fund | 74,777 | - | - | - | - | 74,777 | - |
| Olene Walker Housing Loan Funds | 25,757,731 | - | - | - | - | 25,757,731 | - |
| TOTAL WORKFORCE SERVICES FUNDS | \$177,725,093 | \$0 | \$5,628,372 | \$0 | \$0 | \$172,096,721 | \$0 |
| DEPARTMENT TOTALS | \$1,571,118,686 | \$58,175,185 | \$1,124,763,638 | \$1,800,228 | \$68,160,053 | \$278,025,668 | \$40,193,914 |

For comparison with State Fiscal Year 2020 budget data, visit jobs.utah.gov/department/plans.html

BOARDS AND COMMISSIONS

COMMISSION ON HOUSING AFFORDABILITY

The Commission on Housing Affordability was created during the 2018 General Legislative Session. The commission provides recommendations to the governor and legislature on strategies, policies, procedures and programs to address the housing affordability needs of the state. The commission will increase public and government awareness and understanding of the housing affordability needs of the state and how those needs may be most effectively and efficiently met.

During the 2022 General Legislative Session the Commission on Housing Affordability changed to serve as a subcommittee of the Unified Economic Opportunity Commission. Workforce Services was awarded \$500,000 to create a statewide database for moderate-income housing units.

GOAL

The goal of the subcommittee is to increase housing affordability throughout the state and to plan for the housing needs of Utah's growing population.

DATA

Progress and performance measures will be determined in State Fiscal Year 2023.

ACHIEVEMENTS

The Commission's main achievement was the passage of [House Bill 462](#) during the 2022 General Session. The bill required the Commission to work with multiple political subdivisions and make recommendations. Highlights from the bill include:

- Develop a statewide database for moderate income housing units
- Update moderate income housing plan requirements
- Require certain municipalities to develop and adopt station area plans

CHALLENGE

There are not enough funds to meet the affordable housing need. The Commission must identify strategies to leverage available funding resources and programs to create and preserve affordable housing units throughout the state.



BOARDS AND COMMISSIONS

COMMUNITY DEVELOPMENT BLOCK GRANT POLICY BOARD

The state Small Cities Community Development Block Grant (CDBG) program serves the needs of rural Utah, specifically those low- and moderate-income (LMI) communities with populations less than 50,000 and counties with populations less than 200,000.

The annual award from the U.S. Department of Housing and Urban Development is allocated to six associations of government regions and the Wasatch Front Regional Council (WFRC) using objective criteria approved by the policy board. Each association of governments and WFRC awards funding to projects that address the local needs and priorities. The most common grants are for infrastructure projects such as water and sewer upgrades, single family housing rehab for low-income families, public facilities such as community centers, senior centers, Americans with Disabilities improvements and fire stations/equipment.

DATA

State Fiscal Year 2022:

- \$5,766,585 – HUD Funding Allocated to 39 Projects
- \$272,997 – HUD Funding Allocated to State Administration
- \$160,646 – State Match Allocated to State Administration

• GOAL

The primary goal of the CDBG program is to support the sustainability of rural Utah by funding projects that will make the greatest impact on lower income communities.

ACHIEVEMENTS

During the 12-month program year (July 2021 - June 2022), the state of Utah CDBG program ranked number-one in the country for timely expenditures 11 times in a row. There are efficient processes, and funding is being awarded and spent on critical community development projects quickly.

CHALLENGE

There continues to be a great need for funding to replace aging infrastructure in the small, rural communities that have a limited tax base. The annual CDBG allocation is inadequate to address these needs.

For additional information about the Commission on Affordable Housing, contact Christina Oliver at coliver@utah.gov.



BOARDS AND COMMISSIONS

GOVERNOR'S COMMITTEE ON EMPLOYMENT FOR PEOPLE WITH DISABILITIES

The Governor's Committee on Employment for People with Disabilities works with state agencies and other organizations to promote and support business customers in their hiring and retaining individuals with disabilities in their organizations. Services and support provided by the committee and its partners include training on disability awareness, customized accommodation assistance, consultation on disability issues and individualized support, connections to business networks, employer training workshops and job fairs.

GOAL

To achieve equal employment opportunities for Utahns with disabilities through employer education, promotion and support.

DATA

- 1,561 businesses received individualized employer support.
- 479 job seekers and 92 business partners participated in either the in-person or virtual Work Ability Job Fairs.
- 90 business partners attended a virtual workshop on disabilities in the workplace.
- 731 individuals, including clients, community partners and business partners participated in one of 26 virtual lunch-and-learn opportunities.
- 12 individuals with disabilities participated in virtual Flash Mentoring.

- 32 youth, educators and advocates participated in the Virtual Mentoring event with Goldman Sachs.

ACHIEVEMENTS

- Continued to partner with Disability:IN Utah, a business-led non-profit to provide virtual training to business partners.
- Increased virtual training opportunities and returned to in-person training events. These have included both individual and combined business training.
- Enhanced the Choose to Work program to effectively cover all Vocational Rehabilitation districts in the state to provide job development and placement services.
- Participated in the Salt Lake Chamber Diversity and Inclusion Leadership Training Series to ensure that disability education was included in training for small and medium sized businesses.

CHALLENGE

The Governor's Committee has been navigating the balance of virtual and in-person events. There continues to be a need to have virtual opportunities as some businesses are maintaining a virtual or hybrid presence. Moving forward, the Governor's Committee will offer one virtual employer workshop and one virtual job fair each year, in addition to in-person events. Flexibility in how services are offered and provided will be key in engaging and maintaining relationships with business partners and the community.



GOVERNOR'S EARLY CHILDHOOD COMMISSION

In the 2019 legislative session, H.B. 47 Early Childhood Coordination Amendments was passed and subsequently signed by then Gov. Gary Herbert. This bill created the Governor's Early Childhood Commission and codified the existing Early Childhood Utah Advisory board in UCA 22-66 and UCA 63M-13 respectively. The Commission consists of the state superintendent, the executive director of the Department of Workforce Services, the executive director of the Department of Health and Human Services, and the lieutenant governor.

GOAL

The Early Childhood Commission is designed to enhance the available support for families with young children through the establishment of a coordinated early childhood system. Duties of the commission include: providing accurate and comprehensive information to Utah parents and families; facilitating improved coordination between agencies and community partners; sharing and analyzing information; developing a comprehensive delivery system of services; and identifying opportunities for and barriers to the alignment of standards, rules, policies and procedures.

COMMISSION PROGRESS

The Governor's Early Childhood Commission focused on two main areas over the last year:

- Data coordination around early childhood developmental screenings

- Early childhood focus in the consolidation work of the Utah Department of Health and the Utah Department of Human Services

Recently, the Governor's Early Childhood Commission moved to support the operationalization of its work under the newly consolidated Utah Department of Health and Human Services. The department is creating a new Office of Early Childhood that will coordinate efforts between the Department of Workforce Services, the Utah State Board of Education, Early Childhood Utah and other early childhood stakeholders in the state.

For additional information about the Governor's Early Childhood Education Commission, contact Rebecca Banner at rbanner@utah.gov.



BOARDS AND COMMISSIONS

NAVAJO REVITALIZATION FUND BOARD

The Navajo Revitalization Fund was created to maximize the long-term benefit of oil and gas severance taxes derived from lands held in trust by the federal government for the Navajo Nation and its members living in Utah. It is intended to promote cooperation and coordination between the state, its political subdivisions and the tribe.

The Navajo Revitalization Fund is controlled by a five-member board composed of a governor’s designee, two members of the San Juan County Commission whose districts include portions of the Navajo Reservation, the chair of the Navajo Utah Commission or his designee, and a president of one of the seven chapters located in Utah, or his designee.

GOAL

Maximize the long-term benefits of state severance taxes paid on oil and natural gas production by providing grants and loans to agencies of county or tribal government in San Juan County which are impacted by the development of oil and gas interests in Utah held in trust for the Navajo Nation and its members.

DATA

State Fiscal Year 2022 revenue = \$406,139

| Approved Projects State Fiscal Year 2022 | | |
|--|---------------|------------------|
| Allocation | \$406,139 | |
| Project Type | # of Projects | \$Amount |
| Buildings | 4 | \$353,344 |
| Equipment | 0 | 0 |
| Housing | 15 | \$451,207 |
| Transportation | 0 | 0 |
| Utility Improvements | 0 | \$0 |
| Totals | 19 | \$804,551 |

(* Annual allocation exceeds annual revenue due to unallocated and re-allocated funds

| Recipient | Number of Grant Awards | Total Awards |
|------------------------|------------------------|--------------|
| Aneth | 8 | \$317,701 |
| Dennehotso | 0 | \$0 |
| Mexican Water | 2 | \$75,000 |
| Navajo Mountain | 0 | \$0 |
| Oljato | 2 | \$54,800 |
| Red Mesa | 5 | \$88,500 |
| Teec Nos Pos | 1 | \$8,550 |
| Navajo Utah Commission | 1 | \$260,000 |

ACHIEVEMENTS

- Allocated 100% of new revenues.
- 19 projects funded, some of which include multiple families, to improve the health, safety, and welfare of Navajo members in Utah.

CHALLENGES

The limited amount of funding must be split between the seven Utah Navajo Chapters and because it’s based on population, some chapters receive minimal funds. Continued work to improve communication with local chapters.

The COVID-19 pandemic also presented an extraordinary burden on the Navajo People which complicated projects.

For additional information about the Navajo Revitalization Fund, contact Paul Moberly at moberpaul@utah.gov.

BOARDS AND COMMISSIONS

OLENE WALKER HOUSING LOAN FUND BOARD

Funding to the Olene Walker Housing Loan Fund helps to meet Utah's affordable housing needs for rental and homeownership opportunities.

GOAL

Maximize the preservation and development of affordable housing options for low-, very low- and moderate-income families throughout Utah at or below 80% of the area median income, as defined by the U.S. Department of Housing and Urban Development.

DATA

Total budget State Fiscal Year 2022 = \$45,157,197:

- Federal HOME allocation = \$3,150,075
- National Housing Trust Fund = \$2,942,009
- State Low-Income Housing Appropriation = \$2,175,613
- Individual Development Accounts Appropriation = \$89,500
- Veteran First Time Home Buyer Program = \$500,000
- PAB Gap Financing = \$10,000,000
- UtahHousing Preservation Fund = \$25,000,000
- Affordable Housing Amendments = \$800,000
- Single Family Housing Modifications = \$500,000

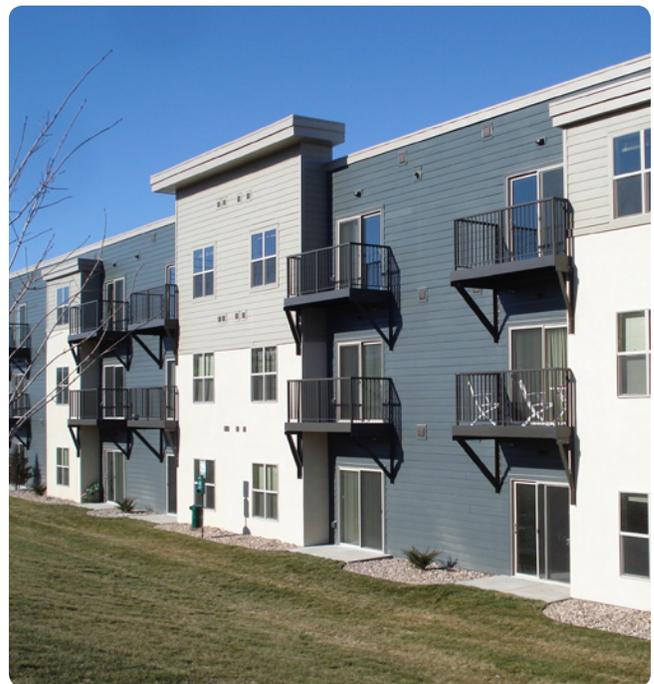
ACHIEVEMENTS

- Total low-income units assisted: 1,871
- Multi-Family Program Leveraged Funds: \$29.80 : 1
- Jobs Created: 6,198

CHALLENGE

Skyrocketing land and construction costs, disruption in supply chains, along with limited funding, have created a challenging environment to meet the affordable housing needs in Utah.

For additional information about the Olene Walker Housing Loan Fund, contact Jess Peterson at jesspeterson@utah.gov.



BOARDS AND COMMISSIONS

PERMANENT COMMUNITY IMPACT FUND BOARD

The Permanent Community Impact Fund is a program of the state of Utah that provides loans and grants to state agencies and subdivisions, which are, or may be, socially or economically impacted, directly or indirectly, by mineral resource development on federal lands. Local communities cannot collect taxes from federal lands in their counties and their ability to provide necessities like roads, municipal buildings, water and sewer service is diminished. The source of funding through the Permanent Community Impact Fund is the mineral lease royalties returned to the state by the federal government. The Community Impact Board will consider only those applications submitted by an eligible applicant for an eligible project.

GOAL

The goal of the board is to deploy the majority of the funds in order to continue to support revolving funds invested in planning, construction and maintenance of public facilities and provision of public services to include water systems, sewer systems, roads and other community projects.

DATA

- \$78,512,371 in State Fiscal Year 2022 State Mineral Lease Revenue
- \$25,516,520 (approximately 32%) in State Fiscal Year 2022 Permanent Community Impact Fund Revenue
- \$114,882,227 disbursed on 68 projects

See the full committee report and complete project funding list [here](#).

ACHIEVEMENTS

- All new revenue was utilized for eligible projects.
- The fund remains a revolving source of project funding.

CHALLENGE

The source of revenue is through mineral development on federal lands. New revenue is down.

The Board must levy available funds to keep the funds revolving.

For additional information about the Permanent Community Impact Fund, contact Candace Powers at cpowers@utah.gov.



BOARDS AND COMMISSIONS

REFUGEE SERVICES BOARD OF ADVISORS

The Refugee Services Office (RSO) is guided by an advisory board composed of individuals from various organizations and agencies who provide services to, or have an interest in, assisting refugees in the state of Utah. Individuals who sit on the Refugee Services Board of Advisors are approved by the governor and work with RSO staff to improve the services offered to refugees in Utah. The Board meets quarterly to tackle issues that currently affect refugees in the state and those who will be arriving shortly from places around the globe.

[2021 Report to the Governor](#)

GOAL

To offer support and advice to RSO in its efforts to provide service coordination, accountability, advocacy and resource development for refugees in Utah. The board is responsible for raising awareness among the public and policy makers on refugee issues, recommending ways to more successfully integrate refugees and involve them in mainstream services, and identify service gaps and funding that could fill existing needs.

DATA

| Refugees Served | |
|-------------------|----------|
| State Fiscal Year | # Served |
| 2021 | 9,565 |
| 2022 | 10,527 |

ACHIEVEMENTS

Gov. Cox requested an emergency board meeting to respond to the crisis in Afghanistan that resulted in Utah accepting 900 Afghan humanitarian parolees in a few months. It required quick planning, action and collaboration to effectively begin the process of resettling these new arrivals in a very small time period. The board members were responsive and supportive of the actions needed to be successful.

CHALLENGE

Coordination efforts continue to be needed across all resettlement groups in the state to align services. The RSO board plays a key role in facilitating that coordination.



STATE WORKFORCE DEVELOPMENT BOARD

The purpose of the State Workforce Development Board is to convene the state, regional and local workforce systems and partners. The board has the responsibility of coordinating and aligning Utah's workforce programs and striving to shape the jobs of today and influence the opportunities of tomorrow. The business-led board has a leadership role to develop a strategic plan that aligns the workforce system to effectively prepare a talent-ready workforce to meet employer needs. The board supports building partnerships between business, government, education, labor, community partners and economic development organizations. A focus on occupations in demand, targeted industries and local business leader participation provides the basis for a statewide approach. The State Workforce Development Board oversees and works closely with all the core and required partners as part of the Workforce Innovation and Opportunity Act, which is outlined in Utah's State Plan. Learn more about the board [here](#).

GOAL

The State Workforce Development Board leads the development and continuous improvement of the workforce development system in Utah. The board assists the governor in the development, implementation and modification of the state Workforce Innovation and Opportunity Act (WIOA) plan through committees overseen by the board and chaired by members that fulfill assignments related to these activities. The State Workforce Development Board reviews and approves Utah's State Plan, including all modifications.

ACHIEVEMENTS

- Completed one-stop certification of the Clearfield, Metro, South County and St. George employment centers
- Worked with the core and required partners to update the WIOA State Plan

The apprenticeship committee assisted in the creation of the Apprenticeship Utah website to provide resources and education to employers, potential apprentices, sponsors and educators.

CHALLENGE

The board members will review and approve the American Job Center criteria this year and participate in the process of awarding the Adult Education Family Literacy Act WIOA grants.

For additional information about the State Workforce Development Board, contact Liz Carver at ecarver@utah.gov.



BOARDS AND COMMISSIONS

UINTAH BASIN REVITALIZATION FUND BOARD

The Uintah Basin Revitalization Fund was created to maximize the long-term benefit of oil and gas severance taxes derived from lands held in trust by the Federal Government for the Ute Tribe of the Uintah and Ouray Reservation. It was designed to promote cooperation and coordination between the state, its political subdivisions and the tribe.

GOAL

KEY INITIATIVES AND STRATEGIES:

New receipts invested in communities annually (target = 95 percent).

FUNDING UPDATE:

State Fiscal Year 2022 Revenue: \$3,955,244

DATA

| Approved Projects State Fiscal Year 2022 | | |
|--|--------------------|---------------------|
| Allocation | \$6,393,683 | |
| Project Type | Number of Projects | \$ Amount |
| Buildings | 1 | \$36,000 |
| Housing | 1 | \$2,970,395 |
| Public Facility | 0 | \$0 |
| Public Safety | 2 | \$383,175 |
| Recreation/Culture | 1 | \$475,000 |
| Transportation | 0 | 0 |
| Utility Improvements | 0 | 0 |
| Totals | 5 | *\$3,864,570 |

(* Annual allocation exceeds annual revenue due to unallocated and re-allocated funds

| Recipient | Number of Grant Awards | Total Awards |
|-----------------|------------------------|--------------|
| Ute Tribe | 21 | \$3,268,570 |
| Duchesne County | 0 | \$0 |
| Uintah County | 3 | \$596,000 |

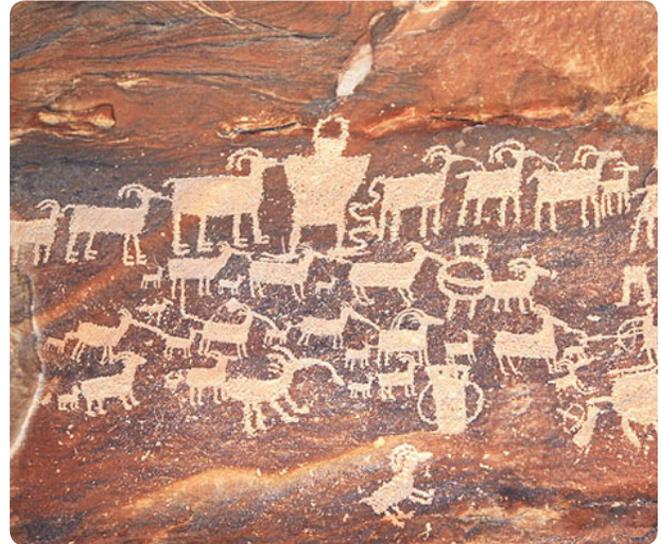
ACHIEVEMENTS

- Allocated 98% of new revenues.
- Five projects were funded to help improve the health, safety, and welfare of Ute Tribe members as well as Uintah County citizens.

CHALLENGE

Continued effort in maintaining relationships between tribal leadership and coordinators. The COVID-19 pandemic also made for a challenging year in distributing these funds as the counties and tribe were dealing with COVID-19 issues, additional funding resources and unforeseen demands on other resources.

For additional information about the Uintah Basin Revitalization Fund, contact Paul Moberly at moberpaul@utah.gov or 607-339-8259.



APPENDIX A

Office of Child Care: Pandemic Funding Spending FY22 Report

**Some amounts noted in Total Funding Allocated to be spent over multiple years.*

| Funding Source | Project Name | Description | Outcomes/Effectiveness | Total Funding Allocated* | Funding Expended FY22 |
|---|--|---|---|--------------------------|-----------------------|
| American Rescue Plan Act - Stabilization | Child Care Stabilization Grant | Monthly grants to eligible providers licensed prior to 3/11/2021 to stabilize the program. | <p>Expected outcome: Programs will stabilize to ensure ongoing child care availability for working families.</p> <p>As of 6/30/2022, 823 programs received a Stabilization Grant funded by ARPA-Stabilization and remained open.</p> | \$261,389,459.00 | \$73,589,457.00 |
| Coronavirus Response and Relief Supplemental Appropriations | Child Care Operations Grant | Continuation of Operations Grant launched in April 2020. Monthly grants to eligible providers to support costs to remain open despite reduced enrollment due to COVID-19. | <p>Expected outcome: Programs will continue operations to ensure ongoing child care availability for working families.</p> <p>In FY22, 451 providers continued to receive an Operations Grant.</p> | \$14,227,871.30 | \$14,227,871.30 |
| Coronavirus Response and Relief Supplemental Appropriations | Child Care Stabilization Grant Expansion | Monthly grants to eligible providers licensed after 3/11/2021 to stabilize the program. | <p>Expected outcome: Programs will stabilize to ensure ongoing child care availability for working families.</p> <p>As of 6/30/2022, 104 programs received a Stabilization Grant funded by CRRSA and remained open in FY22.</p> | \$14,000,000.00 | \$1,647,950.00 |
| Coronavirus Response and Relief Supplemental Appropriations | Subsidy copayment waiver | Waive income co-payments for families receiving a child care subsidy starting 10/1/2021. From May 2020 to September 2021, copayments were waived with CCDF. | <p>Expected outcome: Reduce cost burden to make child care more affordable for low-income families.</p> <p>In FY22, DWS copays were waived using CRRSA funds from 10/1/2021 - 06/30/2022 and benefited an average of 2,793 families per month, representing an average of 5,247 children per month.</p> | \$18,181,881.00 | \$6,630,281.00 |

Office of Child Care: Pandemic Funding Spending FY22 Report Cont.

| Funding Source | Project Name | Description | Outcomes/Effectiveness | Total Funding Allocated* | Funding Expended FY22 |
|---|--|--|--|--------------------------|-----------------------|
| Coronavirus Response and Relief Supplemental Appropriations | Health & Safety Grants | Grants to child care programs for improvements and upgrades to comply with health and safety protocols. Administered by the Department of Health and Human Services (previously Department of Health). | Expected outcome: Provide support so providers can make necessary changes to comply with required health and safety protocols, including those required to reduce the spread of COVID-19. In FY22, 88 programs were awarded a grant. | \$6,681,465.98 | \$811,180.00 |
| Coronavirus Response and Relief Supplemental Appropriations | Licensing Related Fees | Cover the cost of fees associated with licensing requirements including background checks, licensing fees, and fingerprint fees. Administered by the Department of Health and Human Services (previously Department of Health). | Expected outcome: Mitigate licensing costs and associated fees to reduce cost burden on regulated child care providers, those renewing licenses and seeking a license to start a child care business. In FY22 11,022 individuals had a background check fee covered and 10,634 individuals had a fingerprint fee covered. A total of 1,345 facilities had a licensing fee covered, 88 new centers had a new license fee covered, and 475 centers had a per child license fee covered. | \$1,200,000.00 | \$746,504.00 |
| Coronavirus Response and Relief Supplemental Appropriations | UDOH COVID Coordinator | Department of Health (now Department of Health and Human Services) will develop guidance and uniform policy related to COVID-19 for regulated child care providers with training, educational materials and a single point of contact. | Expected outcomes: Develop a communication pathway with Local Health Departments and regulated child care facilities; develop and distribute informational and educational information to local health departments and child care providers; and respond to all questions from local health departments and regulated child care facilities . | \$234,526.73 | \$128,408.95 |
| Coronavirus Response and Relief Supplemental Appropriations | Utah Association for the Education of Young Children TEACH Scholarship Expansion | Expanding eligibility for Associate Degree program and adding Bachelor's Degree program | Expected outcome: Increase the number of professionals supported in pursuing Associate and Bachelor Degree programs within the TEACH program. Increasing the education levels of professionals increases the quality of care for children. In FY22, UAEYC supported 9 additional scholars in the Associate Degree program and 2 additional scholars in the Bachelor's Degree program for a total of 43 scholars within the TEACH scholarship program. | \$724,124.00 | \$21,835.00 |

Office of Child Care: Pandemic Funding Spending FY22 Report Cont.

| Funding Source | Project Name | Description | Outcomes/Effectiveness | Total Funding Allocated* | Funding Expended FY22 |
|---|---|---|--|--------------------------|--|
| Coronavirus Response and Relief Supplemental Appropriations | Early EdU Articulation Project | Updating EarlyEdU Collaboration college courses offered in partnership with Southern Utah University and the Utah Education Network to better align with courses offered through Utah's institutions of higher education | <p>Expected outcome: EarlyEdU Collaboration college courses will have better articulation across Utah's institutions of higher education so students can receive major credit for courses taken through the program.</p> <p>In FY22, the Child Development: Brain Building course was updated by university faculty to cover ages 0-12 instead of ages 0-5. This better aligns with Utah's institutions of higher education that cover a larger age span in this course.</p> | \$10,000.00 | Project started in FY22; expenditures will be in FY23. |
| Coronavirus Response and Relief Supplemental Appropriations | Online Annual Training Membership Scholarships | Cover costs of an asynchronous, online training option for youth and early care professionals working in paid positions with children under the age of 13 in order to complete Child Care Licensing, Child Development Associate (CDA) Credential, Career Ladder and Child Care Quality System professional development hours through Continuing Education Units (CEUs) | <p>Expected outcome: Eligible professionals will register for online annual training memberships and complete professional development hours within the online training platform. Additional training for professionals increases the quality of care for children.</p> <p>In FY22, 1,092 professionals signed up for an online annual training membership at no cost; 3,931 courses were completed for a total of 13,375 professional development hours.</p> | \$825,300.00 | \$117,900.00 |
| Coronavirus Response and Relief Supplemental Appropriations | Early Education Payback Program for College Degrees | New tuition reimbursement program for those working in licensed child care 15+ hrs/week and have a declared major in early childhood, elementary education, early childhood special education, child development or an equivalent. | <p>Expected outcome: Increase the number of professionals supported in pursuing a college degree in the field.</p> <p>In FY22, 54 scholarships were awarded through this new program for a total of 97 college degree scholarships awarded through partner agency programs.</p> | \$4,000,000.00 | \$148,467.00 |
| Coronavirus Response and Relief Supplemental Appropriations | Non-Matriculated Career Ladder Approved College Course Scholarships | New tuition reimbursement program for those working in licensed child care 15+ hrs/week and have completed a Career Ladder approved college course | <p>Expected outcome: Increase number of professionals supported in pursuing college courses in the field.</p> <p>In FY22, seven scholarships were awarded through this new program.</p> | \$75,000.00 | \$8,659.00 |

Office of Child Care: Pandemic Funding Spending FY22 Report Cont.

| Funding Source | Project Name | Description | Outcomes/Effectiveness | Total Funding Allocated* | Funding Expended FY22 |
|---|--|---|---|--------------------------|-----------------------|
| Coronavirus Response and Relief Supplemental Appropriations | Covid Early Childhood Professional Development Incentive Bonus | Adds \$250 Covid-relief bonus to current Professional Development Incentives offered to licensed center and family child care providers who have worked 20+ hrs/week over the last year who achieve a new level within the Career Ladder System | Expected outcome: Sustain or increase the number of youth and early learning professionals who achieve new professional development levels within the Career Ladder System. In FY22, 835 Professional Development Incentives were awarded to professionals completing new Career Ladder levels. | \$400,000.00 | \$204,000.00 |
| Coronavirus Response and Relief Supplemental Appropriations | Conference Registration Scholarships | New reimbursement scholarship of up to \$500 for one conference per year for those working in licensed child care for 15+ hrs/week | Expected outcome: Individuals will attend professional conferences pertinent to the youth and early care and education field due to the availability of subsidized registration costs. In FY22, 107 youth and early learning professionals were awarded this scholarship to attend professional development conferences related to the youth and early care and education field. | \$100,000.00 | \$26,449.00 |
| Coronavirus Response and Relief Supplemental Appropriations | Program Accreditation Reimbursement Grants | New reimbursement grant of up to \$2500 per year to licensed center and family child care programs for the costs for national accreditation programs that may receive points within the Child Care Quality System | Expected outcome: More child care programs will pursue national accreditations to further advance their quality within the Child Care Quality System. In FY22, there were no child care programs that took advantage of this grant program. More outreach and marketing will be done in FY23 to make child care programs aware of this opportunity. | \$1,000,000.00 | \$0.00 |
| Coronavirus Response and Relief Supplemental Appropriations | Regional efforts: Children's Services Society | Coaching Cohorts for Child Care Quality System. Center and family providers will participate in a coaching cohort for 12 months. Participation will include an initial assessment to identify current needs, a weekly on site visit from a coach and completion of mandatory Career Ladder approved trainings with other cohort participants. | Expected outcome: Implement coaching cohorts with intensive support for providers entering the Child Care Quality System. In FY22, a cycle with two cohorts (1 center and 1 family) were completed and 17 programs completed. | \$493,304.00 | \$133,334.00 |

Office of Child Care: Pandemic Funding Spending FY22 Report Cont.

| Funding Source | Project Name | Description | Outcomes/Effectiveness | Total Funding Allocated* | Funding Expended FY22 |
|---|--|---|--|--------------------------|-----------------------|
| Coronavirus Response and Relief Supplemental Appropriations | Regional efforts: 5 County of Governments- Western | Provide training courses in business basics targeted to rural programs; expand Rural Outreach Grant, Residential Certificate (RC) and Family, Friend and Neighbor (FFN) startup grants; provide Nature Explore Training; provide direct services for staff recruitment and retention; CAC Staff Professional Development. | <p>Expected outcomes: Incentivize and support additional providers to become licensed in the region and enhance the supports for all providers.</p> <p>In FY22, Southwest Technical College provided the first business course specific to child care for providers with additional courses to come in FY23. Also worked with two new centers (Kanab and Richfield) to become licensed. The Nature Explore training was offered in January 2022 with 35 participants. Worked with four programs during the year with staff recruitment and retention using assessment and mentoring.</p> | \$318,116.00 | \$90,337.00 |
| Coronavirus Response and Relief Supplemental Appropriations | Regional efforts: WSU | Small business training and mentorship for child care programs; Family Child Care recruitment incentive; membership to a professional organization; Family Child Care start up materials grant; Conscious Discipline E-Course access. | <p>Expected outcomes: Incentivize and support additional providers to become licensed in the region and enhance the supports for all providers.</p> <p>In FY22, leadership staff from 16 centers and 10 family child care providers participated in business cohort training and received resources to help support strong business practices. Five providers obtained memberships to a professional organization. Five new family programs qualified for the start-up materials grant.</p> | \$212,992.00 | \$9,021.00 |
| Coronavirus Response and Relief Supplemental Appropriations | Regional efforts: UVU | Center Recruitment and Retention Cohort; Family Accessibility and Stabilization Cohort; Expansion of the start-up grant; and Early Childhood Outreach. | <p>Expected outcomes: Incentivize and support additional providers to become licensed in the region and enhance the supports for all providers.</p> <p>In late FY22, a full-time staff member was hired and applications for cohorts were made available: centers, family child care, and Spanish language. Outreach for start up grants included books and posters in DWS employment centers and encouraging in-home child care.</p> | \$186,422.00 | \$8,516.11 |

Office of Child Care: Pandemic Funding Spending FY22 Report Cont.

| Funding Source | Project Name | Description | Outcomes/Effectiveness | Total Funding Allocated* | Funding Expended FY22 |
|---|-------------------------------|---|--|--------------------------|-----------------------|
| Coronavirus Response and Relief Supplemental Appropriations | Regional efforts: USU | Outreach to recruit Family Child Care (FCC) providers and caregivers for centers, and encourage families to find quality child care through CAC; Community outreach events; Good Neighbor Program: professional incentives; on-the-job training for refugees and individuals with disabilities; course development ; "All Means All" special needs award. | <p>Expected outcomes: Incentivize and support additional providers to become licensed in the region and enhance the supports for all providers.</p> <p>In FY22, radio ads played on local stations advertising Care About Childcare to families. Staff attended local events to increase awareness, including events in Box Elder and Cache counties. Nine caregivers received the professional start incentive. One individual with disabilities received on-the-job training from October 2021 through March 2022. Eleven caregivers received the "All Means All" award, which will be expanded statewide. The Business Administrative Scale training course was revised to offer three, two-hour sessions.</p> | \$522,370.00 | \$72,178.00 |
| Coronavirus Response and Relief Supplemental Appropriations | Regional efforts: USU Eastern | Increase Rural Outreach Grant; incentive to current caregivers to help with recruiting; Start Up Grant for centers; expanded marketing efforts | <p>Expected outcomes: Incentivize and support additional providers to become licensed in the region and enhance the supports for all providers.</p> <p>In FY22, a marketing campaign included radio ads (Carbon/ Emery, Moab, San Juan County), newspaper ads (Carbon/Emery, Grand, San Juan, and Duchesne/ Uintah Counties), billboards (Uintah, Carbon, Emery County), commercials (Carbon, Duchesne/ Uintah, Emery County), flyers and handouts in all areas, and brochures and handouts at all town/county halls. Four new regulated centers and six new family child care programs began operations in FY22, including new child care programs in Monticello which previously had no regulated child care facilities.</p> | \$270,040.00 | \$107,331.00 |

Office of Child Care: Pandemic Funding Spending FY22 Report Cont.

| Funding Source | Project Name | Description | Outcomes/Effectiveness | Total Funding Allocated* | Funding Expended FY22 |
|---|---|--|--|--------------------------|-----------------------|
| American Rescue Plan Act - Discretionary | Developmental Screening Project | Build a coordinated statewide system for early detection and intervention for children with developmental delays through developmental and social and emotional screenings using the ASQ. DHHS will assist in integrating statewide screening data with ECIDS and UDRC. Children's Health Advanced Records Management (CHARM) will assist in statewide screening data with ECIDS and UDRC. | Expected outcome: Increase the number of screenings to inform decisions on provider training, learn which interventions following screening are most effective for a child's long term success, and support parent engagement so individual children receive the needed interventions. | \$5,062,394.00 | \$15,766.77 |
| Coronavirus Response and Relief Supplemental Appropriations | School Age Summer Quality Expansion Grant | Grant to expand summer programming in license-exempt, school age, and private child care programs in 2022 and 2023. | Expected outcome: Increase summer capacity for youth in developmentally appropriate settings with programming to include social and emotional learning. | \$10,000,000.00 | \$2,402,695.60 |
| American Rescue Plan Act - Discretionary | The Children's Center Therapeutic Preschool | Support therapeutic preschool operating cost for children who need behavioral interventions by supporting emotional mental well-being and preventing expulsion and suspension from preschool. | Expected outcome: Children will receive services from The Children's Center Utah Therapeutic Preschool and make progress as measured by the Devereaux Early Childhood Assessment. In FY22, 67 children received services; assessment data has not yet been collected. | \$3,000,000.00 | \$776,473.49 |

APPENDIX B

| SFY 2022 OFFICE OF HOMELESS SERVICES ALLOCATION PLAN | | | | |
|--|---------------------|-------------------------------------|---------------------|-------------------------|
| Updated August 24, 2021 | | | | |
| FUNDING AVAILABLE FOR PROJECTS | FY21 Funded | FY22 Available | FY22 Committed | Total Available for RFP |
| PAHTF* | 2,024,202 | 2,231,851 | 2,122,679 | 109,172 |
| HSG | 2,327,405 | 2,201,389 | 2,201,389 | - |
| ESG CARES | 13,297,890 | 148,349 | - | 148,349 |
| TANF | 2,098,086 | 2,320,000 | 2,175,030 | 144,970 |
| H2H Ongoing (SHF)* | 4,401,749 | 5,736,675 | 4,681,682 | 1,054,993 |
| H2H Homeless Shelter Operations (SHF - OP)* | 8,342,239 | 8,643,223 | 8,131,992 | 511,231 |
| H2H Philanthropic Match Program | - | 15,000,000 | - | 15,000,000 |
| H2H Rio Grande Sale* | 3,000,000 | 3,717,382 | - | 3,717,382 |
| HOPWA | 349,069 | 328,263 | 328,263 | - |
| TOTAL | \$35,840,640 | \$40,327,132 | \$19,641,034 | \$20,686,098 |
| *Amount available exceeds current authority. Will seek to obtain additional authority during FY22 legislative session. | | | | |
| LEGISLATIVE INTENT | FY22 | PROPOSED SET ASIDES | | FY22 |
| Midvale City Police Officers (ongoing) | 210,000 | Homeless Systems Support | | 50,000 |
| The Inn Between (one time) | 75,000 | Homeless Summit | | 7,500 |
| Total Legislative Intent | \$285,000 | PAHTF Marketing | | 36,280 |
| | | HMIS (ESG & H2H) | | 170,000 |
| | | FY22 Total Set Asides | | \$263,780 |
| LEGISLATIVE APPROPRIATIONS | FY21 | Set Asides Approved for FY21 | | FY21 |
| Midvale City Police Officers (ongoing) | 210,000 | Homeless Systems Support | | 50,000 |
| The Inn Between (ongoing) | 100,000 | Homeless Summit | | 7,500 |
| Total Legislative Intent | \$310,000 | PAHTF Marketing | | 36,280 |
| | | HMIS (ESG & H2H) | | 170,000 |
| | | FY21 Total Set Asides | | \$263,780 |

APPENDIX C

State of Utah
Statement of Net Position
Unemployment Compensation Fund
(expressed in thousands)

June 30, 2022

UNAUDITED

ASSETS

Current Assets:

| | |
|---------------------------|------------------|
| Cash and Cash Equivalents | \$999,394 |
| Accounts Receivable, net | 106,252 |
| Total Current Assets | <u>1,105,646</u> |

Noncurrent Assets:

| | |
|-------------------------|---------------|
| Accounts Receivable | |
| Total Noncurrent Assets | <u>18,661</u> |

Total Assets

\$1,124,307

LIABILITIES

Current Liabilities:

| | |
|--|---------------|
| Accounts Payable and Accrued Liabilities | \$10,646 |
| Deposits | 10 |
| Due to Other Funds | 15,849 |
| Unearned Revenue | 195 |
| Policy Claims and Uninsured Liabilities | 32,515 |
| Total Current Liabilities | <u>59,215</u> |

Total Liabilities

\$59,215

NET POSITION

Restricted for:

| | |
|--|-------------|
| Unemployment Compensation and Insurance Programs | \$1,065,092 |
|--|-------------|

Total Net Position

\$1,065,092